



ANNUAL REPORT



2020-2021



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Children's
AGENCY

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ANNUAL REPORT

2020-2021

MISSION

Building better lives
and strengthening
our community by
providing essential
human services to
children, families,
adults, and seniors

VISION

A thriving
community of
empowered
individuals
and healthy
families

VALUES

Professionalism, Integrity
& Excellence; Proactive
Approach to Meeting
Community Needs;
Strength-Based,
Outcome Driven
Services & Programs;
Support of Diversity

LETTER FROM PRESIDENT & CHAIR



Dear Friends,

This past year, Family & Children's Agency (FCA) has continued to be a leader in responding to community needs, even as the impact of COVID-19 continued to be a major focus.

In responding to the pandemic, we broadened our focus on public health. Working in partnership with government and nonprofit organizations, we added five community health workers to provide contact tracing and vaccine education. In addition, we hired crisis counselors to provide short-term supports and strategies to mitigate the mental health impact of the virus.

Despite the challenges of the past year, FCA has broadened and added programs in other areas as well. We focused on addressing the barriers to services faced by youth dealing with homelessness by coordinating and developing strategies and systems for early identification and intervention services.

We have also expanded our work with seniors in the community and are proud to have been chosen by the City of Norwalk to be the new Municipal Agent for the Elderly, making FCA the primary coordinator of services for seniors in Norwalk.

In addition to the work we are doing outward in the community, we have been looking inward as well by focusing on the issues of diversity, equity, and inclusion. Our Board leadership engaged in an eight month training program and have helped create a plan to intentionally diversify our governing body. Thanks to the efforts of our internal staff-led Social Justice Workgroup, we have a stronger focus on promoting diversity and equity not only in our work with clients but also in relation to our staff.

A key ingredient in the success of FCA even during the most challenging of times is our ability to respond quickly to the changing needs of our community. Our successes can only happen with the support and guidance of our incredible Board of Directors and the partnership and generosity of our donors. Once again, thank you for your engagement with us as we continue to change the lives of those in greatest need.

A handwritten signature in black ink, reading "Robert F. Cashel".

Robert F. Cashel
President & CEO

A handwritten signature in black ink, reading "Maria Wilcox".

Maria Wilcox
Board Chair



Over the last four high school senior classes in Norwalk public schools, 38% of students did not enroll in post-secondary education



97% of all FCA's ASPIRE 12th-graders have graduated high school and gone on to college or career training



FCA's ASPIRE program provides after-school and summer programming for Norwalk middle and high school students to empower them to graduate. By providing multi-faceted, wraparound services focusing on academics, social-emotional assets, and a system of support, ASPIRE bridges the opportunity gap. During the COVID-19 pandemic and the challenges of distance learning, ASPIRE became more critical than ever for students and families.

NEW INITIATIVE FOR HIGH SCHOOL STUDENTS

For the first time, FCA's ASPIRE high school students were given the opportunity to intern with our summer program for middle schoolers.

Interested students were taught how to apply for the positions and given advice as they created and submitted resumes and cover letters. They were coached through interviews with staff members, and those who were awarded positions learned workplace norms like dress code, clocking in and out for their shifts, and attending staff meetings.

This opportunity provides work history as students begin their professional lives, and we hope to continue the program in the future.



VALERYN

When Valeryn entered the ASPIRE program as a very shy sixth-grader, she already felt like giving up on school. She was trying her best, but her grades were Ds and Fs. Her parents weren't able to help as much as they wanted to because of a language barrier, and Valeryn was discouraged and frustrated.

At ASPIRE, the staff helped her complete her assignments and provided tutoring to help her catch up, but despite all her efforts her grades didn't reflect the work she was putting into her education. Eventually, her FCA case manager suggested she be screened for a learning disability. ASPIRE staff walked her family through the process of getting Valeryn evaluated by the school, and it was determined that she qualified for Special Education services.

With an Individualized Educational Plan, or IEP, in place, Valeryn began seeing her grades improve. And along with As and Bs on her report cards came more confidence. Valeryn said she answers questions in class and speaks up now when she never would have before.

Over time, Valeryn said ASPIRE became her "second home." She turned to ASPIRE staff first when she had personal issues and her case manager stood beside her, literally, when she addressed a difficult topic with her mother. FCA continues to be in touch with Valeryn's school to work in collaboration and ensure she is receiving the accommodations she's entitled to. And Valeryn is learning to advocate more for herself by emailing her teachers directly and speaking up when she needs something.

"Without ASPIRE, my grades would be very bad and I wouldn't have gotten the help I needed," she said.

Now, Valeryn is an honor role student with plans to attend college, and FCA is very proud of her progress.



133 middle and high school students were served during the school year

Despite the challenges of remote learning, **82%** of ASPIRE students reached "All-Star" status, meaning they earned a B- or above in all common core courses

93% of students enrolled the previous year returned for the 2020-2021 school year

KIM AND JOHN

When John met his foster mom Kim and moved into her home, it was the perfect match for a child many didn't think would fit in anywhere.

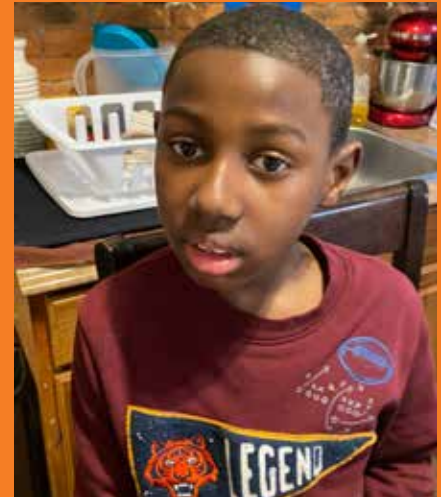
John was 7 years old, non-verbal and autistic, with ADHD. He often got frustrated when he couldn't express himself and could be aggressive or even violent. He has sensory issues and dislikes the feel of clothes on his skin, often shedding them at the first opportunity. Kim said he was a "handful."

But dealing with kids who are a handful is one of Kim's specialties. She had already taken in several children through her time as a foster parent with the Department of Children and Families (DCF) and Family & Children's Agency's Specialized Foster Care program. Right away, Kim and her FCA social workers hit the ground running to get John the supports he needed.

FCA social workers connected Kim with a behaviorist who visits with John every single day to help with his sensory issues and behavior. They were there for Kim when she called for advice or just to vent, and helped her arrange for babysitters and transportation for John. Over time, he began to develop some language skills and had outbursts less frequently. And he began showing his love and appreciation to Kim as well. Very affectionate, John likes to hold Kim's hand and often grabs her face with his hands and presses their noses together.

Kim adopted John this past July in a beautiful virtual ceremony that had everyone in tears. He will have stability, permanency, and love for the rest of his life.

"The adoption felt good, but he was already ours," Kim said.



FOSTER CARE STUDENTS GRADUATE

This year, **100%** of high school seniors in FCA's Foster Care program received their diploma, including Jerhommy (left) who is attending Porter and Chester University and plans to become a nurse. Congratulations graduates!

159 foster children
were placed in FCA
licensed foster homes



SUPPORTING CHILDREN WITH MENTAL HEALTH NEEDS

Our Intensive In-Home Child & Adolescent Psychiatric Services (IICAPS) provides support for young people with serious mental health needs to keep them safe at home and out of inpatient facilities. Last year, children were deeply impacted by the COVID-19 pandemic and the upheaval it caused in their lives. Despite those challenges, the program served 103 clients and 97% were not in a hospital or residential home at the time of discharge.

97% of FCA's IICAPs clients were at home rather than in a residential facility or hospital when they were discharged



HOUSING YOUTH

In a new initiative, FCA has started working with youth and minors experiencing homelessness for the first time. While we have focused for more than 20 years on adults experiencing homelessness, this new effort responds to a significant and alarming need in our community.

Unfortunately, youth homelessness and housing insecurity continue to be major issues in Connecticut and Fairfield County with 7,823 minors and young adults ages 13-24 expected to experience homelessness or housing instability in 2021. The Connecticut county with the greatest number of youth struggling with housing in 2020 was Fairfield County.

FCA is now leading the effort in Fairfield County working to develop a Coordinated Access Network (CAN) for youth and minors. This CAN will be a comprehensive system of care to ensure that Fairfield County

is connecting youth and young adults experiencing homelessness and housing instability with services that meet their needs.

By improving outreach and engagement with youth in need; strengthening relationships with schools, the Department of Children and Families (DCF), and the juvenile justice system; as well as collaborating with other community outreach and drop-in centers, the CAN will build a youth-centric system of care to promote self-sufficiency and ensure that episodes of youth homelessness are rare, brief, and non-recurring.

Nationally, up to 70% of mothers experience the “baby blues” and 20% have symptoms of postpartum depression



Last year, 86% of women with post-partum depression saw reduced symptoms after therapy with FCA

FCA's Child & Family Development program builds strong, nurturing relationships between parents and their children. This bi-lingual, home-based program helps parents learn about their child's development while stabilizing families in crisis and screening for maternal depression.



FOCUS ON FATHERS

In the past year, FCA's Fatherhood Initiative helped the men who participated learn how to form close bonds with their children and encourage their development.

MAKING SCREENINGS ACCESSIBLE

Each year, FCA staff work with parents to help track and understand their child's development. One tool used is called the Ages and Stages Questionnaire (ASQ), a survey designed to empower parents to assess milestones. However, due to COVID-19, we were unable to meet with families to complete these assessments in the traditional way.

Undeterred, our staff developed and launched a virtual screening program. **100% of eligible clients completed their ASQ online**, leading to 21 children receiving closer monitoring and targeted interventions as they reach their developmental goals.

ADVANCEMENTS IN ADOPTION

Last year, FCA made major advancements in the way we support families at all stages of the adoption process.

We licensed more than 3.5 times as many families as the prior year, a major first step for hopeful adoptive families. In addition, we added new support groups for prospective adoptive families as well as those who have completed their adoptions. These gatherings build communities of support for those going through this life-changing process.

AMIRA

"I was in a lost space, mentally and emotionally."

That's how Amira describes her state of mind when she started a relationship with a man who quickly became abusive.

"I lost myself," she said.

For three years Amira was abused physically and controlled financially, tied to her abuser through an infant daughter they shared. Amira's three-year-old daughter from a previous relationship went to live with her father, separated from Amira to keep her safe. But being without her child drove Amira into even deeper depression.

Finally, one day, her landlord called Child Protective Services, a call Amira says was an answer to her prayers.

"He saved me," she said.

Amira was quickly moved into a domestic violence shelter with her infant daughter and the clothes on her back. There, she was connected with the Family Support program at Family & Children's Agency.

Through FCA, Amira worked on her goals, was given basic items like diapers and food, and attended therapy. She didn't want her daughters to think domestic violence is acceptable, and started focusing on restarting her life and getting her oldest daughter back.

Amira spent nine months at the shelter before finding an apartment, a moment she remembers sharing with her FCA worker as they literally jumped for joy. Together they completed paperwork, and FCA helped her get furniture, school supplies, and child care. Now, with both her girls under one roof, a good job, and control of her own finances, she said she feels safe, settled, and stronger than ever. She's even thinking about going back to school to become a social worker to help others in similar situations.

"I'm a warrior," she said, a clear change in the way she sees herself from her mindset while in that abusive relationship. "I got a second chance."



SUPPORTING FAMILIES

Last year, FCA's Family Support programs worked with more than 180 families involved with the Department of Children and Families (DCF) to prevent child abuse or neglect. Our staff provide intensive support for both children and parents so eligible kids can be reunified with their parents and all can be safe and supported.

Last year, 94% of children living temporarily with family members in a caregiver placement stayed in their home, a huge step for their stability and security.

Most importantly, of the 86 families in our program due to a report of child abuse or neglect, none had a repeat report.

45 families
struggling with
homelessness
were housed
in safe, stable
housing

According to a recent study, up to 80% of women in substance abuse treatment have histories of trauma



FCA's Project REWARD is one of the few gender-specific programs in Fairfield County where women can focus on recovery while feeling safe

HELPING WOMEN OVERCOME ADDICTION

Our Project REWARD staff work tirelessly to ensure clients have the best support to help them stay on the path to recovery. **Last year, 53 women were served with 973 individual therapy sessions and 134 group sessions.** Although the program never stopped operating during COVID-19, services were moved to be virtual during the height of the pandemic.

Unfortunately, being isolated is a major trigger for those struggling with addiction, and the deeper work of addressing past trauma must be completed in person. For those reasons, Project REWARD safely brought services back in-person in May of 2021. By gathering the women together three times each week for the Intensive Outpatient Program (IOP) as well as the weekly Relapse Prevention Group, clients have been building relationships with one another and deepening their support networks in their journey toward sobriety.

Last year, **53**
women attended
134 group sessions
as they worked to
overcome addiction



BRINGING SERVICES ON-SITE

By supporting residents on-site at apartment complexes and developments, FCA is lowering the risk of evictions. **Last year FCA served 124 people at Monterey Village and other scattered housing locations through the community.** With FCA's case management, all clients in that program maintained or secured housing last year.

Now, FCA is the service provider at Soundview Landing, an income-based housing development in South Norwalk, where we will provide case management and wraparound services to help residents retain their housing.

SAL

From living in a homeless shelter to being a respected community leader, Sal says Family & Children's Agency has helped him achieve his goals.

Sal moved to Westport after graduating high school to be near his aunt, his closest family member after his father passed away. While she supported him emotionally, Sal wasn't able to live with her long-term. So, he moved into a homeless shelter.

For nine months Sal shared a room with 15 other men. During that time he began therapy to treat his depression and met his FCA case manager, Joe. Together, they applied for a housing voucher for Sal and were able to find him a studio apartment. In addition, FCA assisted Sal in securing health insurance and groceries.

Now in his own apartment, Sal is following his passion for community service as an elected official in Westport. He serves as a Representative Town Meeting member, Westport's version of a City Council. Sal enjoys being a leader and using his voice to support his community, an opportunity he didn't have when living in the shelter.



Sal still returns regularly to the shelter to volunteer. And, after 17 years, he still looks to Joe and FCA for support.

"Whenever I need help I call Joe," he said.

100% of
FCA's Supportive
Housing clients
remained housed



HOUSING THE HOMELESS

Family & Children's Agency is an important first stop for those experiencing homelessness in the Fairfield County area. In order to secure assistance or get into a shelter, community members must make a Community Access Network, or CAN, appointment.

Last year, FCA completed 362 CAN appointments, which entail meeting with the adults and families who come to our office, often with a suitcase of all their possessions. Our first step is to try to help them find a place to stay. 42% of those who came to us for help last year were "diverted" from entering the homeless system through financial assistance FCA provided to get into new housing, transportation to live with family, or other solutions.

According to the CDC, up to 75% of nursing home residents experience a fall

FCA's in-home Home Care services allow seniors to remain at home, and last year only 2% of those clients fell



ALICE AND LOU

“Beatrice has allowed me to be a daughter again.”

That’s the sentiment from Alice, whose father, Lou, has Beatrice as his in-home aide.

Lou is 77 and has had a myriad of health problems recently. Fiercely independent, it had been a long time since Alice had been in his home when she went in January to do some deep cleaning and give him a fresh start to the new year. She was shocked by his

condition when she arrived. Alice said he didn’t seem like himself, was weak, and had stopped doing activities he loved. Alice began closely monitoring his health, bringing him to doctors appointments up to three times each week, monitoring his medications, cleaning his home, cooking for him, doing laundry, and more. All this while working full time and caring for her own family where she lives more than 40 minutes away.

When Alice decided it was time to get her father in-home care, FCA was a logical choice. Lou had been using FCA’s personal emergency alert services for years after a scary fall left him alone on the floor for more than 10 hours before help arrived. And what a difference Beatrice has made.

Initially resistant to having any help, Lou has come around to having Beatrice in his home. “I love her, to tell the truth,” he said.

Just having Beatrice there helps motivate Lou to get up and move, and her caring companionship has eased his loneliness. Alice trusts Beatrice to monitor her dad, so Alice is able to go back to being his daughter instead of his caregiver.

“His mood is different, his cognition is different, he’s HIM again,” said Alice.

(Pictured: Lou and Beatrice)

99% of clients in FCA’s in-home senior programs remained in their homes

FCA’s Personal Emergency Alert clients pressed their buttons more than **3,600** times

991 clients were served by FCA’s Home Care programs

AVOIDING FALLS

Falls are a main cause of serious injury and death in the elderly, and each year more than 60% of nursing home residents experience a fall. FCA works extensively to prevent this outcome for our older clients.

Last year we performed 154 fall risk assessments, and helped seniors perform home modifications to mitigate risk, and educated our clients about how to stay safe. Thanks to these efforts, **just 2% of our clients with in-home services experienced a fall.**



SENIOR SUPPORT GROUP

FCA held a series of support group meetings for seniors dealing with pandemic stress. Together, they discussed coping skills and engaged in fun, stress-relieving, community building activities.

NEW ROLE EXPANDS FCA'S SENIOR SERVICES

FCA is the new Municipal Agent for the Elderly for the City of Norwalk. Now called Senior Services Umbrella, FCA has partnered with the City to engage elderly Norwalk residents and link them to the services and activities that will promote their health, well-being, and independence.

Senior Services Umbrella will focus on breaking down barriers and forming connections for local seniors, focusing specifically on underserved areas. Staff will connect with vulnerable seniors on-site at Norwalk Housing Authority locations, area churches, and senior housing facilities to overcome issues related to geography and transportation. In addition, bilingual staff will help seniors overcome issues like language, literacy, and technology barriers by assisting as they navigate systems like Medicare, health care, and rental assistance.

FCA is perfectly suited to do this work, as the nearly 80-year-old organization has been helping seniors remain healthy and safe at home by supporting and empowering them throughout its history. By offering a continuum of care for older adults, including personal emergency alert services, home health aides, live-in care, homemakers, caregiver support, chore assistance, and transportation, FCA caters to the specific needs of each client. **Senior services are paired with social work services to better serve more than 1,000 seniors each year.**

“FCA is a great community partner
and trusted resource.

-Norwalk Mayor Harry Rilling

“By partnering with the City of Norwalk to become the Municipal Agent for the Elderly, FCA is able to expand our services and offer critically needed assistance to seniors at locations throughout the community. We are very excited about this new partnership with the City,” said Robert F. Cashel, President & CEO of Family & Children’s Agency.

COMMUNITY INITIATIVES

MARCUS AND DENISE

When Marcus and his wife Denise got COVID-19, community health workers from FCA were in touch to ensure the couple, in their 60's, were able to stay safely at home while quarantining. Without friends or family nearby, they were concerned about their finances while out of work. FCA helped them access food and other assistance, and they began to recover from the virus.

However, when Marcus took a bit longer to recuperate, his employer fired him due to missing too much work. Marcus and Denise were upset and afraid. They turned to their contact tracer for help.

FCA was able to contact Marcus' employer and explain the situation and guidelines surrounding isolation. After becoming more educated on the situation, he changed his mind about firing Marcus.

These types of occurrences are what makes community health workers so important. Now healthy, Marcus is back to work and he and his wife are financially stable.



COMBATING FOOD INSECURITY

FCA clients faced an increase in food insecurity over the past year, and the Agency worked to alleviate that stress by forming partnerships and purchasing food. **Over the past year, FCA delivered more than 4,000 boxes of healthy food to those in need and provided grocery gift cards to more than 2,000 families.** In addition, FCA partnered with other area organizations to have restaurant meals delivered to those in need.

4,000
healthy food boxes
were delivered to
those in need

CONTACT TRACING AND COMMUNITY HEALTH

When a Norwalk community member tests positive for COVID-19, contact tracing is done to limit the spread of the virus. **Over the past year, FCA's Community Health Workers served more than 1,000 clients through contact tracing and education.** FCA staff help community members who test positive for the virus during isolation by connecting them to services, providing assistance like ordering groceries or refilling medications, and educating them about their illness.

1,015 clients
served through
contact tracing
and community
health programs

Now, the program has expanded to begin addressing the increasing health disparities in our community.

CRISIS COUNSELING

During the height of the COVID-19 pandemic, FCA hired new crisis counselors to help community members impacted by the public health crisis as part of the COVID-19 Assistance for Community Health (COACH) program.

The services helped 1,650 clients struggling due to pandemic-related stress, trauma, job loss, and isolation.

Now, the program has expanded and will cover not only pandemic-related work but will also focus on addressing the increasing health disparities in our community.

SUPPORTING CRIME VICTIMS

As the area provider of the Victims of Crime Act (VOCA) program, FCA offers assistance with the victims compensation process, advocacy and emotional support, connection to resources, crisis intervention, and case management for victims of crime.

Last year, the program served 481 clients state-wide, most of whom were victims of domestic abuse or physical/sexual assault. Over the course of the year, **more than 75% reported accomplishing at least one goal** they set for themselves at intake, a huge accomplishment in the face of terrible circumstances.

1,650
people received
COACH crisis
counseling



VACCINE CLINICS

FCA partnered with the Norwalk Health Department to offer COVID-19 vaccines weekly at our Ben Franklin Center location. Community members were welcomed to get either the Pfizer or Johnson & Johnson vaccine without need for preregistration or insurance. By offering this service in the community FCA is helping our neighbors overcome transportation challenges so they can protect themselves and their families from COVID-19.



DONORS

The generosity of our donors helps make FCA's life-changing work possible. Thank you for your dedication and support.

Individuals' names reflect cumulative cash gifts between July 1, 2020 and June 30, 2021.

** Have given consecutively for the past 5+ fiscal years.*

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“This program and its staff make me feel like family and that I’m not alone since I don’t have any family or acquaintances in this country.”

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so they push you to do better.”**

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I appreciate all they have done
for me.”**

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our family and has genuinely
empathized with the ups and
downs throughout the adoption
experience.”**

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**“[FCA] helps being a mom
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“They are kind, caring, have open ears. They make talking to them feel comfortable ... they are not judgmental.”

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If we inadvertently misspelled or omitted your name, we apologize. Please call the Development office at 203-855-8765 so that we may correct our records.

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We are extremely thankful to those who chose to honor and memorialize their loved ones by donating to Family & Children's Agency.

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In recognition of all the extraordinary men and women honored and memorialized through our May and June card campaigns:

In Honor

Lianne G. Acosta-Rua, Kerry Adams, Julianne Alberty, Joyce Andersen, Christine Andrew, Matthew Andrew, John Arend, Mark Arend, Michael Arlen, Elana Arnold, Matthew Bailey, Jeff Bassock, Pammie Bassock, Carol Bauer, George Bauer, Julianne Belpoint, Eileen Bemus, Jon Beyman, Michelle Beyman, Rip Beyman, Susan Beyman, Diane Bianchini, Judi Billick, Patty Blake, Anne Bleckman, Barbara Bleckman, Bob Bleckman, George Bleckman, Ania B. Bonomo, Stephanie Bonomo, Mary Ellen Boudiette, Dawn Boyce, Francine Brandes, Janet Brandt, Laurie Brehm, Irene Brennan, Joseph Brennan, Pat Brennan, Mary Pat Brody, Renee Brown, Phyllis Brunelle, Ellen Buelow, Dolores Butler, Tara Butler, Phyllis Buziak, Maureen Cacace, Barbara Cafero, Tracy Caloro, Jill Campbell, Mary K. 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Weinberger, Jaxon White, Marian Wilbur, Kenneth Wilcox, Kristin Wilcox, Maria Wilcox, Tom Wilcox, Betsy Wilson, Donna Winsor, Robin Wirth, Michelle Wishna, Mary Wynn, Angela Yelich, Laurie Young, Marilyn Young, Dana Zarilli, David Zaroff, Ira Zaroff, Larry Zaroff, Stephanie Zeigler

In Memory

Maxine Bendheim, Cathleen Bergen, Antoinette Boudiette, Sandra Campbell, Maggie Davis, Irene Canning Dehn, Marianne K. Dolan, Sara Jane Fleming, Elizabeth Furlong, Lillian Marie Galante, Mary Glenson, Camille Golia, Alice Grodske, Allison Haupt, Andrew Mann, Nicole Meek, Charles Niewenhous, Ann LaBella Orefice, Barbara Robinson, Mary Laurie Semple, Charlotte Taverna, Mary Vakos, Joseph A. Valiante, Susan Beers Weishaar

IN-KIND

We are grateful for our partnerships with local businesses, community organizations, and individual donors which play a major role in supporting FCA clients.



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Mr. and Mrs. Thomas G. Anderson
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Mr. and Mrs. Patrick Walsh
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Weston Women's League
Maria and Tom Wilcox
Ms. Nicole Wilson-Spiro
Ms. Carol Zahornasky

COMMUNITY PARTNERS

The commitment of our partners helps make FCA's life-changing work possible. Thank you for your dedication and support.



- Boys & Girls Village
- The Child & Family Guidance Center
- Connecticut Council of Family Service Agencies
- Connecticut Food Bank
- Connecticut Office of Early Childhood
- The Connection
- Cornerstone Community Church
- Family Centers
- Filling in the Blanks
- Human Services Council
- Keystone
- LifeBridge Community Services
- Maritime Odyssey Preschool

- Mid Fairfield AIDS Project
- Norwalk ACTS
- Norwalk Board of Education
- Norwalk Community College
- Norwalk Community Services Department
- Norwalk Health Department
- Norwalk Housing Authority
- Odyssey Family Executive Center of South Norwalk
- Opening Doors Fairfield County
- Person to Person
- State Department of Children and Families
- State Department of Housing
- State Department of Mental Health and Addiction Services

- State Department of Social Services
- Southwestern CT Agency on Aging and Independent Living
- U.S. Department of Housing and Urban Development

PLATES WITH A PURPOSE

Last year, FCA partnered with area restaurants to support local businesses while raising needed funds for Agency programs. By donating a portion of proceeds from certain days to FCA, these eateries gave back to their community.

FCA@HOME

Thank you to all who attended FCA's first-ever virtual event last October. Supporters gathered online to learn more about FCA's programs, hear directly from front line workers and clients, and help bridge the significant funding gap caused by canceled events and the impact of COVID-19.

PLAY FOR FCA

Last year's Play for FCA, held in October in lieu of our typical Golf & Tennis Classic, offered golfers the rare opportunity to purchase unescorted foursomes at some of our area's most prestigious golf courses with the proceeds benefitting FCA.

VOLUNTEERS

Our dedicated volunteers inspire good action in others.
We thank you for your tireless efforts.



Charlotte C. Ackerman
Lianne Acosta-Rua
Sophia Aguirre
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Joseph Alfson
Kathryn M. Anderson
Brigitte Arcoite
Brian D. Arsenault
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Reed Childers
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Maggie Kelly
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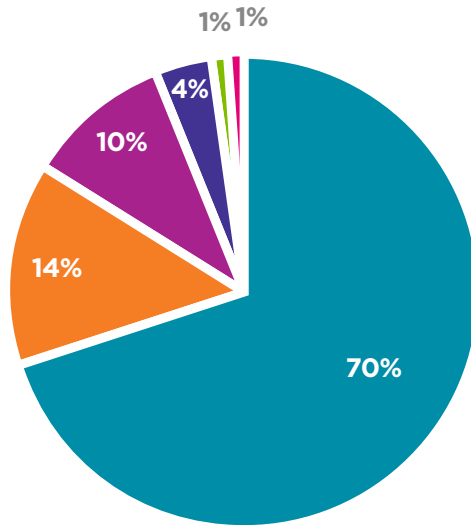
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FINANCIAL REPORT

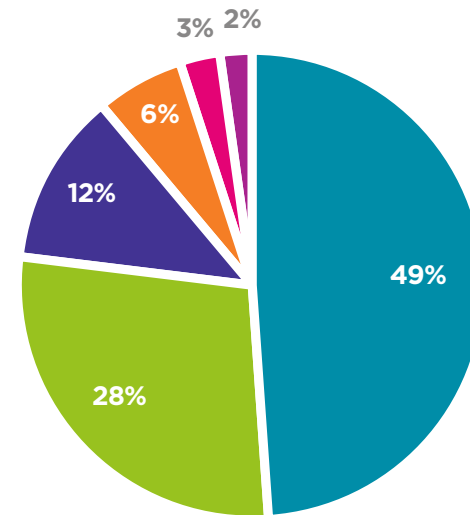
2020-2021

Results are unaudited as of publication date. Complete financial statements audited by CliftonLarsonAllen are available upon request.



Operating Revenues

Government Grants	\$12,808,733
Program Services	\$2,493,734
Private Grants	\$1,752,061
Contributions	\$658,675
Special Events	\$191,639
Investment Activities	+ \$113,632
	<hr/>
	\$18,018,474



Operating Expenses

Child Welfare
Behavioral Health
Home Care
Development & Fundraising
Adoption
Management & General



90¢ of every dollar goes
DIRECTLY TO SERVING OUR CLIENTS



STAFF



Executive Group

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Omar Garro | Vice President & Chief Financial Officer
Andrea Vakos | Vice President & Chief Development Officer
Averi Dudek | Director of Human Resources

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As of October 19, 2021





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