

Annual Report

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Vision

A THRIVING COMMUNITY OF EMPOWERED INDIVIDUALS AND HEALTHY FAMILIES

Mission

BUILDING BETTER LIVES

AND STRENGTHENING OUR

COMMUNITY BY PROVIDING

ESSENTIAL HUMAN SERVICES

TO CHILDREN, FAMILIES,

ADULTS, AND SENIORS.

Values

- PROFESSIONALISM, INTEGRITY
 EXCELLENCE
- PROACTIVE APPROACH TO
 MEETING COMMUNITY NEEDS
- STRENGTH-BASED, OUTCOME
 DRIVEN SERVICES & PROGRAMS
- SUPPORT OF DIVERSITY

As of October 1, 2019

BRIAN VENDIG

^{*}Cover photo: Chris during the ASPIRE Summer Program presenting what he learned about the United States.

Letter FROM PRESIDENT AND CHAIR

Dear Friends.

2018-2019 has been another year of growth and positive changes at Family & Children's Agency (FCA).

We continue to achieve strong outcomes for our clients utilizing the Results Based Accountability (RBA) model for assessing our work. This year we also added new services to meet the growing needs in our community.

Our new eviction program in partnership with the Norwalk Housing Authority is a positive alternative to the traditional eviction process for public housing residents. We have expanded our post adoption support services and our social work services for seniors. In addition, in July we were awarded a grant to implement a victim's assistance service program in partnership with the Connecticut Council of Family Service Agencies, our statewide association.

This year we expanded our staff development trainings with a focus on trauma-informed services, and we were again chosen as a Best Place to Work for medium-sized businesses by Hearst Media, an award we have now won for six straight years. We continue to be actively involved in community-wide efforts including Norwalk ACTS, a collective impact initiative focused on closing the opportunity gap among Norwalk's children and youth.

Every organization has its own unique approach and culture. Here at FCA our approach is teamoriented and inclusive and our culture is one that emphasizes excellence and support: excellence from our talented staff who provide the highest quality of service, support from our deeply dedicated Board who form the backbone of the organization, and steadfast support from our generous donors.

Many thanks to you, the stakeholders of this incredible organization, for your engagement and generosity as together we look to realize our vision of "a thriving community of empowered individuals and healthy families."

Robert F. Cashel
President & CEO

Lisa Lillie

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Chairman of the Board



Family & Children's Agency is one of the largest providers of **Specialized Foster Care** in the State of Connecticut. Children in FCA's programs have severe medical, emotional, or behavioral issues which require a higher level of care and well-trained foster parents. By providing case management, home visits from social workers, and ongoing training for parents, we are able to give children the homes they deserve.

JOSE AND FOSTER MOM MARSHA

Jose says who he was then and who he is now are two different people.

Adopted by a loving family with his siblings when Jose was a toddler, he cherishes memories of vacations and working at his family's pizzeria. But when his adoptive mother suddenly passed away due to cancer, everything changed.

Jose's adoptive father began mentally unraveling, his older siblings began moving out to escape the instability, and Jose began running away. Eventually, he entered the foster care system.

The struggles and stress Jose was carrying, mixed with being in his early teenage years, came out in unproductive ways. He started having violent thoughts and sought negative attention. Jose was hospitalized to help him address his mental health needs. This is when he came to FCA.

FCA matched Jose with foster mom Marsha, and at the time Jose felt isolated and had difficulty trusting anyone. FCA social workers visited multiple times each week and were available by phone any time of day. Marsha helped him enroll in FCA trainings and activities like life skills, taekwondo, carpentry, and boys group. Slowly, he came out of his shell.

"FCA helped me grow and properly express how I feel to get the help I need," said Jose.

Attending the University of Hartford with a full scholarship this fall, Jose will be studying business with plans to open his own bakery in the future. In the meantime, he is working to help other kids in the foster care system by serving on the Department of Children and Families (DCF) Youth Board and speaking with lawmakers.

"I want to be something," he said.

Screening for Success

By screening for developmental delays early, we pair children with the help they need so they can succeed when it is time for them to start school.

Last year, FCA led a new community initiative with the Norwalk public school system to implement a tool called the Ages & Stages Questionnaire (ASQ) as part of kindergarten registration. The data collected has been used by school administrators and teachers to identify more than 130 children who show signs of delays so they can be monitored and provided additional support.

To date, nearly **700** children in Norwalk have been screened as part of kindergarten enrollment, and the school integration effort has received accolades from the Connecticut Commissioner of Early Childhood Education.



FCA's Intensive In-Home Child & Adolescent Psychiatric Services (IICAPS)

provides support for young people with serious mental health needs in an effort to keep them safe at home and out of inpatient facilities. Last year the program served more than 115 clients and 100% were living at home at the time of discharge rather than in a hospital or residential program, a monumental success.





94% of children screened with the ASQ remained on track or showed a reduction in risk for developmental delays



of ASPIRE seniors have graduated high school and enrolled in college or career training



ASPIRE 8th graders:

95% had an above average grade in math

had an above average grade in Language Arts

Up from the previous year's 87% in each subject

FCA's **ASPIRE** program is about more than academics. In addition to homework help and test preparation, ASPIRE teaches social-emotional skills, builds character development, and provides enrichment activities.

LUCAS' STORY

Lucas came to the ASPIRE after-school program having suffered unspeakable trauma in his childhood. After being removed from his home, he was adopted by a woman Lucas loved and cared for deeply. Sadly, his adoptive mother passed away. With so much upheaval, Lucas has faced a lot of difficulty.

In ASPIRE Lucas was very quiet and reserved. He wouldn't allow any physical interaction, including handshakes. He often answered questions with non-verbal responses, showed little emotion, and his grades were suffering.

Over time, Lucas slowly became more physically and emotionally comfortable at ASPIRE. He began smiling, laughing, and making friends with his peers. He started interacting more with staff, participating in activities, and expressing his emotions calmly and appropriately. With time, it became clear that Lucas is a funny, energetic boy who had the potential to be a great friend and student.

This past year Lucas was given a special award for perseverance from his middle school. He now has a large group of friends, and feels comfortable sharing hugs with adults and peers he trusts and respects. He works hard on his academics and is proud of the work he accomplishes.



Great Gains for ASPIRE

FCA's ASPIRE program provides after-school and summer programming for Norwalk middle and high school students to bridge the opportunity gap and empower them to graduate high school ready for college or career.

Last year we served a record 128 students during the school year and expanded services for high school students. Transportation was provided from both Norwalk high schools twice a week to make it easier for these older students to participate in the program, and once a week ASPIRE held late hour programming to accommodate high school students involved in after school activities.

Building a Community of Fathers

When a baby is born, parents benefit from the support of family, friends, and organizations like Family &

Children's Agency. FCA has built a robust program for mothers, including hospital visits, group activities, and in-home parenting education. In addition, we have home visitors who focus on fathers to help them bond with their children and understand their role as a parent. Last year, FCA piloted a Fatherhood **Group** to connect a community of men. The dads in the program had 100% attendance at nine meetings for bonding, education, and support.

> Over 70 years of providing **Adoption** services. Family & Children's Agency has placed more than 4.000 children with their forever families. Last year, 27 children were successfully adopted through our program. We also expanded our post-adoption services so more families can access ongoing support.

FCA's Family Support programs work with families involved with the Department of Children and Families (DCF) to prevent child abuse or neglect. Last year we increased the capacity of these programs by hiring two new case workers. More than 275 families were served across all FCA's six programs in this area. 90% of **3**-year-olds in FCA's Child & Family Development home visiting programs were enrolled in preschool, up from 78% the previous year



of families in FCA's **Family Support programs**



remained safe and did not have a new instance of child abuse or neglect

100%



of high-risk mothers in our home visiting programs had a baby of a healthy birth weight, compared to 92.5% in Fairfield County

FCA's Parenting Education programs create strong foundations for future success. By providing in-home education for more than 175 families last year, FCA ensured high-risk mothers received prenatal care, screened mothers for depression, and promoted heathy child development.

LILIA'S FAMILY

Lilia can't help but cry when she talks about what life was like before she found FCA.

A recent immigrant from Guatemala, Lilia and her husband had a two-year-old daughter and Lilia was pregnant with twins when her husband lost his seasonal landscaping job.

"Because we didn't have family here it was very hard and I felt alone," said Lilia. Just a few weeks before her twins were born, she learned about FCA during her prenatal care visit. "From the minute I found out about FCA I felt like they were the family I really wanted."

FCA has now been a part of Lilia's family for more than six years. From providing diapers for her babies, helping them apply for nutrition and heating assistance, to marking the children's progress to screen for developmental delays, FCA has been there for Lilia's family.

And while all that was important for her, Lilia said the biggest improvement has been within her.



During one visit, Lilia's FCA worker noticed a change in her mood. When the results of a depression screening were concerning, Lilia was connected with an FCA clinician and began therapy. She couldn't seem to overcome difficult moments from her past and was struggling with loneliness, feeling unheard, and frustrated without enough help at home. Therapy, Lilia said, helped her find her voice.

"Thanks to the therapist I feel courageous and empowered." With those new skills, Lilia began babysitting to earn income, and her family is now able to move off public assistance.

"Now I feel good. I always wanted to work. I have goals and now I can reach them," she said. "There are no words to say thank you to FCA for all the things they have given my family."

Adults experiencing homelessness find a safe place to spend their day at FCA's Community Connections Center, located in Norwalk. Offering laundry assistance, cooking classes, computer access, referrals to other services, and more, the Center is a vital resource for many community members dealing with housing insecurity and homelessness.

MARY'S **STORY**

Mary, 57, has been coming to the Community Connections Center for more than a year.

Mary grew up in Wilton and enrolled in NYU after high school, but left after one year because her mental health struggles made attending classes impossible.

"I thought I was a loser," she said, "but it turned out to be anxiety and depression."

Mary began self-medicating with alcohol, which quickly became an addiction. She worked hard to achieve sobriety, which she maintained for 15 years while living and working at a jazz venue. But when the business suddenly closed, Mary found herself unemployed and without a place to live. Her depression was overwhelming.

"I couldn't pay my rent and I couldn't save myself," she said. Mary ended up in the only place she had left - her car.

Finally, Mary began looking for help. She was able to begin treatment for depression, checked into the local homeless shelter, and began spending her days at FCA's Community Connections Center.

"FCA is a completely wonderful place. It feels like a family, you're not judged, and there's kindness and laughter," Mary said of the Center.



Mary began helping others use the computers, look for jobs, and apply for low-cost cell phone programs. Helping others made her feel less alone and gave her purpose.

When she received a housing voucher, Mary's FCA case manager helped her find a charming one bedroom Westport apartment.

"I was so lonely my whole life. I just wanted a family and I felt like a didn't have one. Now Family & Children's Agency is acting as my family. I really don't feel alone anymore for the first time in my life," said Mary.

FCA's
free VITA
tax preparation
program filed 72 tax
returns and secured
\$115,318
in refunds to
clients

individuals and families at risk of immediate homelessness met with FCA staff to access benefits and services



Supporting Women to Sobriety

FCA has always been a resource for women struggling with addiction through our unique program **Project REWARD**, one of the only gender-specific outpatient substance abuse program for women in southern Fairfield County. Because more than 85% of women in substance abuse treatment have histories of trauma, this safe space is vital for clients to focus on recovery.

FCA's services are now even more comprehensive as we reinstated the Intensive Outpatient Program (IOP), a 10-week program focusing on healthy coping skills, relapse prevention, interpersonal relationships, and parenting. In addition, child care and transportation are provided to help remove significant barriers to treatment.

FCA's **Supportive Housing** services promotes self-sufficiency for adults facing a housing crisis or transitioning out of homelessness and into housing. Last year the program served a record **116** families. Through on-going support and case management, **94**% of clients remained in FCA's supportive housing or transitioned into permanent housing.

In the spring, FCA began providing **Eviction Prevention** services through a partnership with the Norwalk Housing Authority (NHA). The new Eviction Prevention Case Manager provides individualized support for NHA residents facing a potential housing crisis. This program connects residents with other services, empowers them to maintain housing and self-sufficiency, and strengthens their ties to community and family so they can avoid housing instability in the future.

New Program Connects Seniors and Families To Services

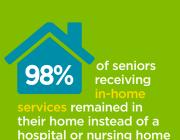
Being a caregiver for a loved one can be rewarding, but it can also be challenging and stressful. Our **Home Care** services include two social workers who specialize in geriatric care to provide guidance and direction for families throughout the process. Last year, we expanded these services to include an additional program that connects caregivers and the elderly with resources, benefits, energy assistance programs, rent rebates, and more.

In the first full year of FCA's Senior Outreach and Engagement Program, more than 134 clients have been assessed for mental health and substance abuse issues and referred to services. As the only provider of this type of outreach in Fairfield County, our partnership with community groups, first responders, and public servants makes a big impact in finding isolated seniors in the community. In fact, in this statewide initiative, FCA's program has been the most successful to date.

FCA completed

24

home safety
evaluations to
help seniors
avoid a fall



FCA's Personal Alert

program responded to more than 5,500 calls for help from seniors last year, and 80% of those in the program used their button at least once

1,169 seniors are served by FCA's Home
Care programs, which range from
providing the security of an emergency
alert system to the assistance of full-time,
live-in care. This spectrum allows seniors
to retain their independence and remain
living at home.

KATHLEEN'S STORY

Kathleen and her family made a promise to their father, Charles.

"We always promised him we would never put him in a nursing home and we would keep him home for as long as we could," she said.

When Kathleen's father began to show signs of Parkinson's it was her mother, Mary Kate, who was his full-time caregiver. But over time that role became exhausting and isolating, and she needed help. They turned to FCA, which provided part-time aides who helped Charles with grooming and chores and took him on short errands so he could have some independence and Mary Kate could have some quiet moments at home.

When Charles fell and broke his hip, the family increased to fulltime care.

Each morning the family's favorite aide, Beverly, got Charles ready for the day by helping him shave and get dressed. He kept his sense of humor and showed his appreciation by giving her a round of applause when she was done. Mary Kate and Beverly worked on crocheting a quilt together and bonded over shared interests.

"She was a special person to my family," said Kathleen.

Having FCA involved helped the rest of the family too. Knowing their parents had assistance in their home gave them peace of



mind, and visits became less stressful as they could focus on being together and not on chores and housekeeping.

Together, FCA and Kathleen's family formed a care team for their dad.

"If we didn't have FCA to help us it would've been much harder. I don't know what I would have done."

Charles passed away from Parkinson's earlier this year, but FCA is still working with Kathleen and her family. A social worker has been guiding them through the grieving process and has offered recommendations now that Mary Kate wants to downsize to an apartment.

In the end, Charles was cared for in his own home, with his own family around him.

With support from FCA, Kathleen's family kept their promise.





FCA STAFF ARE
EXPERTS IN
THEIR FIELDS
AND PLAY
MAJOR ROLES IN
THE BROADER
COMMUNITY.

Connecticut Council on Adoption (CCA)

Meg Woglom, Assistant Director of Adoption and Early Childhood; Devon Miles, Manager of Adoption

Meg and Devon are Co-Chairs of Communications & Publicity for this statewide group, which is a member organization of adoptive parents, children, and professionals aiming to improve adoption services

CT Council of Family Service Agencies (CCFSA)

Robert F. Cashel, President & CEO; Tiffany McCarthy, Director of Family Support

Rob serves as Secretary of the Board of Directors for CCFSA, a statewide network of independent human service organizations, and Tiffany has been Chair of CCFSA's Parent Education Program (PEP) Oversight Committee for 13 years. In this role, Tiffany is also heading the committee creating a revised facilitator manual for the curriculum to be used statewide.

Department of Children and Families (DCF)

Mary Ellen Hass, Chief Operating Officer; Jeanmarie House, Director of Foster Care; and Suprena Shuler, Specialized Foster Care Program Manager

Suprena is one of the tri-chairs and Mary Ellen is a member of the Department of Children and Families (DCF) Regional Advisory Counsel for Region 1. In addition, Suprena is the representative from Region 1 to the DCF Statewide Advisory Council, and Jeanmarie serves on the Statewide Foster Care Steering Committee. These groups monitor the child welfare landscape and offer critical feedback to the Commissioner of DCF on policy issues affecting vulnerable children in the region and the state.

Southwestern Connecticut Agency on Aging & Independent Living (SWCAA)

Ligia Masilamani, Director of Home Care

Ligia has been an active member of the SWCAA Advisory Board representing the town of Norwalk since 2011. This group addresses new initiatives impacting seniors, assesses programs receiving funding, and advocates to lawmakers regarding bills affecting older area residents.



Multi-Disciplinary Team at the Human Services Council

Elizabeth Murdoch, Director of Behavioral Health; Stephanie VanHatten, Assistant Director of Behavioral Health

Elizabeth and Stephanie both sit on the Multi-Disciplinary Team at the Human Services Council, a team that reviews community cases of sexual or severe physical abuse of children. The group includes police, prosecutors, the Department of Children and Families, and others. The role of FCA staff on this team is to serve as mental health experts and make recommendations about what treatments, if any, would be beneficial for the children and families involved in these cases.

Norwalk ACTS

Robert F. Cashel, President & CEO; Amy Jeffereis, Director of ASPIRE; Mary Kate Locke, Director of Child & Family Development and Adoption; Meg Woglom, Assistant Director of Adoption and Early Childhood; Marissa Morgan, ASPIRE High School Supervisor

Norwalk ACTS is a partnership of civic leaders, educators, and organizations working collectively to enhance and improve the lives of children in Norwalk. Rob serves on the Board of Directors and Executive Committee and Mary Kate co-leads the Social Emotional Initiative. Three staff members have leadership roles within the Prenatal to 3rd Grade Initiative, and our ASPIRE staff members participate on the Team Summer Committee, Transitions Workgroup, and Social Emotional Initiative.





Norwalk Housing First Collaborative

Chris Jachino. Director of Homeless Services

Chris is a member of this collaboration, which works in partnership to align with statewide initiatives of ending chronic, youth, and family homelessness.

Opening Doors Fairfield County (ODFC)

Chris Jachino, Director of Homeless Services; Lindsay Perry, Director of Communications and Marketing

Chris serves as Treasurer for and sits on the Executive Committee and Leadership Council of the organization. Lindsay serves on the Communications Committee. This member organization gathers community organizations invested in ending homelessness to share best practices and work together to achieve this goal.

School Governance Councils

Amy Jeffereis, Director of ASPIRE; Matthew Guida, ASPIRE Middle School Supervisor; Marissa Morgan, ASPIRE High School Supervisor; Karen Lourd, ASPIRE Middle School Academic Associate

Three of the four elementary schools in Norwalk and one high school have an ASPIRE staff member on their School Governance Council, a group of parents, community members, and staff who work together to improve student achievement through assisting with programmatic and operational changes. By serving in these groups, ASPIRE staff build relationships within the school system and develop an understanding of dynamics to help drive programming and support students in FCA programs.



Donors

THE GENEROSITY
OF OUR DONORS
HELPS MAKE
FCA'S
LIFE-CHANGING
WORK POSSIBLE.
THANK YOU FOR
YOUR DEDICATION
AND SUPPORT.

Individuals' names reflect cumulative cash gifts between July 1, 2018 and June 30, 2019.

*Have given consecutively for the past 5+ fiscal years.

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FCA's

commitment to collective impact and its work to increase the number of Norwalk children who enter school ready to learn and thrive helps us achieve our mission of ensuring Norwalk's children are on a path to become independent self-sufficient adults.

-Linda Franciscovich, Executive Director Grossman Family Foundation Greenwich

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Giving to FCA touches your heart, because you know for some of these kids it could be their only gift or party.

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SPIRIT OF FCA AWARD

The IMAGINE 2019 benefit was a huge success and raised a record amount of money for the Agency. In addition, Julene and Simon Greenshields of Wilton were honored with the Spirit of FCA Award. The couple has been involved with FCA for more than 16 years, offering extraordinary leadership, guidance, financial support, and volunteer time.

LINKING ADOPTIVE MOMS

Moms and moms-to-be in our Adoption programs have been enjoying the company of others in the program through Moms' Nights Out. These events are hosted by adoptive moms to create community and support.

Mr. and Mrs. David R. DiNanno Mr. and Mrs. Myron Dobel Mr. and Mrs. Karl Dolnier Mr. and Mrs. Jan Dorenbosch Ms. Ashley Douglass Mr. and Mrs. Arthur F. Draper Ms. Vira Dupuis Durango Insurance & Financial Services. Inc. Mr. and Mrs. Jonathan Ellenthal Mrs. Audrev Elliott Mr. and Mrs. John F. Erdmann, III Ms. Lois Everett Mr. and Mrs. John Fallon Mr. Samuel D. Farguhar* Dr. Jennifer Henkind and Mr. Joseph Ferraro* Mr. and Mrs. Richard Filaski Mr. and Mrs. William Filip Mr. and Mrs. Maurice L. Fingeret* Mr. and Mrs. David Finkelstein Mr. and Mrs. Daniel R. Finn. Jr. Ms. Colleen Burke and Mr. John Flaherty, Esq. Ms. Tracy Flannery Ms. Jennifer Flatow Ms. Jo Ann Flaum Joanne Foodim and Robert Forbes* Mr. and Mrs. Jav Fortuna. III Ms. Charlotte Fraley Ms. Adriana Fuchs Mr. and Mrs. Russell A. Gaines Mr. and Mrs. Richard J. Gallev Mr. and Mrs. Lou Garcia Mr. and Mrs. James J. Gebhardt* Mr. John Gorcvnski* Mr. and Mrs. Michael Gordon* Mr. Christopher Gradel Mr. and Mrs. Christopher Graham Mr. and Mrs. Noel F. Graham

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STAFF AND BOARD RECOGNIZED AS FAMILY CHAMPIONS

Mr. and Mrs. Robert Meyjes

FCA staff member Lorraine Reid-James and Board member Brian Vendig were presented the 2019 Family Champions Award from the Connecticut Council on Family Service Agencies. Lorraine was honored for her willingness to go above and beyond, including helping found FCA's Social Justice Committee and mentoring her colleagues. Brian was selected for his dedication as a member of the Board of Directors and his efforts to engage his company with FCA.





THE WILLIAM O. MURPHY FAMILY STRENGTHENING AWARD

Last year's William O. Murphy Family Strengthening Award was presented to the City of Norwalk and accepted by Mayor Harry Rilling. Mayor Rilling was instrumental in helping FCA move programming to the Ben Franklin Center. This new space has provided better service for our clients and has allowed FCA to dramatically save on occupancy costs, which means more funds raised go directly to the services we provide the community.

COMMITTING TO INCLUSION

FCA has spent the last year as part of the Women and Children's Trauma and Gender (WC-TAG) Project. Through this initiative, FCA created a committee of staff from all levels to evaluate and improve the organization's inclusivity, embed a model of trauma-informed and gender-responsive care for our clients, and further develop our staff.

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When we grew our family through FCA's Adoption program, FCA became a part of our family as well. When we hear the stories of FCA's clients and see the impact the programs have made in their lives, it feels good to know we have helped make that happen by giving to FCA.

> -Samantha and Bryan Cross Stamford

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If we inadvertently misspelled or omitted your name, we apologize. Please call the Development office at 203-855-8765 so that we may correct our records.

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We are extremely thankful to those who chose to honor and memorialize their loved ones by donating to Family & Children's Agency.

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In recognition of all the extraordinary women honored and memorialized through our Family & Children's Agency Mother's Day cards.

In Honor

Lianne Acosta-Rua · Christine Andrew · Lucile Atler · Gail Ballard · Jennifer Barton · Trisha Barton · Pammie Bassock · Michelle Beyman · Aileen Blake · Jenn Blake Patricia Blake · Barbara Bleckman · Judy Bolduc · Mary Ellen Boudiette · Fran Brandes · Shelia Brandt · Laurie Brehm · Jessica Brokaw · Sally Riedel Bromfield Rita Brouilette · Chervl Brzezinski · Catherine Ollinger Bush · Dolores Butler · Jill Campbell · Mary K, Campbell · Nancy Campbell · Sally Campbell · Sandra Campbell Midge Caparosa · Marcie Cappell · Paula Castiglia · Nell Clark · Victoria Clow · Elena Collins · Lisa Collins · Deborah Colon · Jennifer Coutts · Joan Cullman Amy Daugerdas · Danielle DeGrazia · Liz DeGrazia · Ursula Del Vecchio · Virginia Detrick · Barb Deutsch · Cynthia Doggett · Julie Dolan · Marianne K. Dolan Kelly Drablos · Mardi Durkin · Vanessa Easley · Colleen Edwards · Theresa Figueiras · MJ Fitzgibbon · Betty Furlong · Kim Gabler · Lee Gabler · Wendy Galante Antoinette Gallo · Leza Gallo · MaryAnn Genuario · Berle Geronemus · Melanie Glass · Mary Gleason · Ana Goizueta · Jojo Gomes · Martha Goodwin Dorothy Gorcynski · Julene Greenshields · Susan Grigg · Marleny Guzman · Janienne Hackett · Andrea Hager · Becky Hager · Connie Hansell · Hayley Hansen Mary Ellen Hass · Reta Herlyn · Beth Hershey · Carolyn Houck · Blaine Houck · Maureen Hughes · Jackie Humilovich · Kim Hunold · Mary C. Hurley · Debra Hyman Melissa Isherwood · Mildred Jacko · Debbie Jacobs · Mary Jeffery · Paule Jensen · Lynne Johnson · Susan Kapelina · Shirley Kenowitz · Elaine Kerr · Deb Knapp Melissa Knapp · Linda Koe · Catherine Konstantin · Rosaria Konstantin · Kimberly Kubin · Deb Kuntzman · Margo Lacey · Connie Landis · Kelly Harold LaVecchia Ellen Law · Maryann Lehmann · Susan Lenahan · Sara Luchenta · Meena Mansharamani · Jennifer Marandola · Cheryl Mayer · Sandy McClelland · Cindy McGinins Hillary McGonigle · Nancy Meehan · Tami Miller · Edwina Millington · Louann Miska · Linda Moakler · Diane Morey · Donna Murphy · Hillary Niegelberg · Elizabeth O'Connell · Meri Ogrinc · Luciana Orzano · Linda Parish · Anne Patton · Karen Pazdera · Marcy Perry · Candy Perusi · Nancy Peters · Jytte Pirritt · Marilyn Riedel Elaine Robin · Megan Rombout · Suze Rubin · Mary Ruddy · Cate Schappert · Rosemary Schmitt · Thelma Serenbetz · Janina Serrao · Joyce Serrao · Sarah Severance Sheryl Shaker · Marisa Signorella · Gina Signorella · Donna Simmons · Margaret Skelly · Stephanie Spadaccini · Sharon Sullivan · Judith Surowiec Barbara Teranes · Ann Terwilliger · Ashley Tomlinson · Ellen Tomlinson · Cheryl Unger · Doreen Vakos · Stephanie Vakos · Jenn Valiante · Sally Valiante Stephanie VanHatten · Cindy Ward · Susy Warren · Madison Weber · Christin Weberman · Fanster Webster · Ree Webster · Sue Webster · Kathi Weeks Maureen Wesche · Marian Wilbur · Kristin Wilcox · Maria Wilcox · Betsy Wilson · Mary Wynn · Angela Yelich · Lauren Yocum

In Memory

Antoinette Boudiette · Jacqueline Cassidy · Shirley Choy-Marshall · Florence Conti · Patty Deutsch · Terry Flanagan · Camille Golia · Marie Green · Frances Griffith Sara Fleming · Susan P. Knapp · Ann LaCroix · Helen Lyman · Nicole Meek · Sandy Nyenhuis · Mary Elizabeth Quilter · Gertrude Reddington · Betty Robertson Jane Shadriy · Mary Rodger Laurie Stewart · Charlotte Taverna · Bunny Webster · Mary Willkinson · Pat L. Young



109 Cheese & Wine Abbey Tent & Party Rentals, Inc. Aitoro Appliance Georgia and Charlie Adams Affordable Mattress & Furniture Mr. and Mrs. Anthony Albano Albourne America LLC Ms. Gleizer Anderson Mr. and Mrs. Jonathan Andrew Ms. Susanne Hall-Armstrong and Mr. Peter F. Armstrong Artisan Mr. and Mrs. Tareg Aryne Ashlev's Caterers Assumption Church Ms. Rachel Attivissimo Bangkok Republic The Barrow Group Theater Company & School Mr. and Mrs. Jeffrev Bates Mr. and Mrs. Dave Benedum Mr. and Mrs. Jonathan Bevman Bigger Blessings, Inc. Bobby Q's Bombas Brien McMahon High School Mr. and Mrs. Adrian Brody Mr. and Mrs. Robert S. Brody **Broken Symmetry** Brooklawn Country Club Mr. and Mrs. Martin Buis Mr. Santiago Cabrera Mr. Joseph Cacace Mr. and Mrs. Michael Cacace Mr. and Mrs. Tim R. Callahan Carousel Childcare Mr. and Mrs. Robert F. Cashel Mr. and Mrs. Thomas Cassidy Mr. George Paniagua, Jr. and Mr. James Catland Chelsea Piers Connecticut Chef Prasad Chirnomula Ms. Heather Christopher Coastal Bridge Advisors Colevtown Elementary School Mr. and Mrs. Joel Colon Community Kids Project Connecticut Distributors. Inc. Conservative Synagogue Mr. and Mrs. Gary Cott Mr. Toby Cowles Mr. and Mrs. Bryan Cross Mr. and Mrs. John Crowe Ms. Wendy David Mr. Brian Davidson Mr. and Mrs. Neil Denton Mr. and Mrs. Robert Depelteau Mr. and Mrs. Grea Detrov

Mr. William Dexter

Diageo North America Ms. Lori Diaz Mr. and Mrs. Jeb Doggett Mr. and Mrs. Jan Dorenbosch Easton Public Library Mrs. Rebecca Esposito Gisele and Ted Everett FactSet Fairfield Cheese Company Farmer's Table Fave Kim Designs Fiesta Express Ms. Theresa Figueiras Mr. and Mrs. Richard Filaski Filling in the Blanks First Congregational Church on the Green Fleishers Craft Butchery Flipside Burgers & Bar Food Rescue U.S. Mr. and Mrs. Jay Fortuna, III Ms. Emily Fox Gen Re Ms. Shannon Gerry Girl Scout Troop 51010 GlenArbor Golf Club Goodwives Quilters Greater Works Community Church of God Dr. and Mrs. William L. Green Julene and Simon Greenshields Ms. Lisa Habasinski Half Full Brewerv Halloran Sage Harborpoint Wines & Spirits Doug and Denise Harned Harry's Wine and Liquor Ms. Maureen Hart Mary Ellen and Bill Hass Mr. Colin M. Haupt Mr. and Mrs. Jeffrev Herlyn High Water Women Mr. and Mrs. Mark E. Holmén Houlihan Lawrence Mr. and Mrs. Jim Hughes Ms. Kristi Ng and Mr. Olubanji Iyun Mr. and Mrs. Greg Jackson Jersev Mikes JetBlue Airways JoyRide Cycling + Fitness Ms. Susan Kammler Mr. and Mrs. Nick Kantor Keller Williams Prestige Properties Ms. Sharon Sullivan and Mr. Jeffrey B. Kindler Knights of Columbus. St. Matthew Council 14360 Mr. and Mrs. William Krivoshik Ms. Malvika Kumar

Lackluster Brother Leary's Liquor Cabinet Mr. Sean Lenahan Mr. and Mrs. Zorba Lieberman Lime Rock Park LiveWell Designs LobsterCraft Loco Catering Group Long Lots Elementary School Ms. Annie Love Mr. and Mrs. Mark Lux Maclaren Mr. Richard Madigan and Family Make A Difference Day Ms. Rita Marber Mr. and Mrs. Robert Martin Mecha Noodle Ms. Megan Meehan Mr. and Mrs. Richard Megherby Michael's Limousine Mr. and Mrs. Steve Minichini Mr. Michael Minter Mitchells Modern Dermatology of Connecticut Morgan Stanley Kathleen and Peter Murphy Muse PaintBar Norwalk Nauti Dolphin New Canaan Country Day School New Canaan High School New Canaan Wine Merchants Newcomers Club of New Canaan, Inc. News America Marketing The Nickel Family Noble Northeast Community Church Norwalk Senior Center Mr. and Mrs. Gerald O'Connell Mrs. Delphine Overby Ox Ridge Elementary School, Kids Care Club The Palace Theater Paper & Diamond Mr. and Mrs. Frank Pearson-Rac Pepperidge Farm, Inc. Mr. and Mrs. Charles Pieterse Mr. and Mrs. Nick Poletto Professional Marketing Services. Inc. Mr. Robert K. Riccio Mayor and Mrs. Harry Rilling Rive Bistro Mr. and Mrs. Kevin G. Roberts Rockwell Dance Center, LLC Mr. and Mrs. Faury Rodriguez Roger Sherman Inn Mr. and Mrs. John Rohs Ms. Sarah Weiss and Mr. Zachary Rynar Saltwater Restaurant & Bar Saugatuck Sweets Seaside Sliders by Mr. Frosty Mr. and Mrs. Tad Serrao Service League of Boys (SLOBs) -New Canaan Shalva Clinic Ms. Natalia Sieira Millan Mr. and Mrs. Chris Silva Source Coffeehouse The Spread St. Matthew's Church St. Matthew's Episcopal Church Stamford District of Churches Ms. Ann Magnin and Mr. Michael Stein Sucre Sale Sweet Ashleys Svracuse Alumni Club of Westchester & Fairfield Table 104 Tarantino Restaurant Tauck Teddy's Private Car Service Ten Twenty Post Thomson Reuters Tiffany & Co. Toas Total Wine & More TownVibe Tusk & Cup Fine Coffee Tutor Time - Norwalk Two Roads Brewing Company Andrea and Mike Vakos Mr. and Mrs. Brian Vendia Mr. Andrew F. Wallace Washington Prime Wave on Main Weichert Realtors - Madison & Post Mr. and Mrs. Carl Weinberg Weston Women's League Westport Auction Westport Country Playhouse Mr. and Mrs. James Whipple Mr. and Mrs. Thomas Wilcox Mr. and Mrs. Edward R. Wild Ms. Lisa Williams Mrs. Barbara Wilson Wilton High School Lacrosse Wilton Woman's Club Wilton Family YMCA Gymnastics **Training Center** Xenia Photography Mr. Richard Zaremski Mr. and Mrs. Fabrizio Zichichi



Volunteers

OUR DEDICATED
VOLUNTEERS
INSPIRE GOOD
ACTION IN
OTHERS. WE
THANK YOU
FOR YOUR
TIRELESS
EFFORTS.

Charlotte C. Ackerman Lianne Acosta-Rua Georgia Adams Josh Ageloff Leslie Aquirre Sophia Aquirre Claudia Alarcon Isabella Alarcon Jennifer Albano The Alberty Family Albourne America LLC Kathrvn M. Anderson Audrey Andrew and Family

Joelle Anselmo Brigitte Arcoite Ellie Arrow Kate Arvne Pam Askinazi Anne Atkins Nvah Audena

Sadiqua Azad and Family

Jason Baisley Jordan Baislev Toby Baker Jill Bakken Carol Ball David Barnard Karim Basta Debra Bauer Laura Bazarian Jason Bear

Michelle and Stephen Beck Ann and Jonathan Bell

Jennifer Bell Donna K. Below Jo Bennett

Susan and Jon Bevman

Bigger Blessings, Inc. Lee Bishop Leona Bissonnette Emma Blenke Niiah Blue Stefanie Blum Yolanda Bonomo Lena Booth

Maya Ohl Boreen Barbara Bovd Joann Brant

Brien McMahon High School

Jean Brown Mark Brown Janet Bucciero Lori Buchanan Nancy Budd Kathrvn Buis Jonathan K. Bullard JoAnn Bullinger

Amy Burke Madeline Burke Tina Butler Lauren Buttling Kerry Donovan Byrnes Laura D. Callahan Meg Campbell Wenton Camporin Cheryl Carlesimo Carousel Childcare Casa Villa Restaurant

Arianna Centeno-Johnson

Winifred Cheslev Reed Childers Bridget Clark

Janel Cassara

Anthony Cascello

Donna Kleiber Clarke Coastal Bridge Advisors

Stasha Cohen

Coleytown Elementary School Debbie and Joel Colon

Community Kids Project Jessica Connolly Maura Connolly

Conservative Synagogue

Elizabeth Cook Amy Cooper Jacqueline Cope Nancy Coppotelli Mary-Pat Cottrell Laurie Crimmins

Sheila Crowe and Family

Kathy Cureau Louise Daly Lillian Damast Emma Danile Jennifer Davatzes Wendy David Brian Davidson Nicola Davies Kari Davis Luke Dean Virginia Dean Deb DeFeo Katie E. Denious

Esther and Bob Depelteau

Javne Desloge Lyn and Greg Detroy Chervl DeVonish Lori Diaz Jill C. Dimitrief Rachael Dineen Michelle L. Doggett Genevieve Domenico Eliza Doolittle

Suzanne Dorfman Shirin Dorne Lindsav Drv Marilyn Dugan Haiku Durden Brianna Dwver Cindy Elv Pam Elv Martha Ercole

Becky Esposito and Family

Suzie Ettie Omoleye Eusebio The Everett Family Ava Ewing

FactSet Pam Fadner Godofredo Faiardo Maria Farinas Samuel Farguhar Carev Field Theresa Figueiras Kate Filaski and Family David Finkelstein

First Congregational Church on

the Green Ryan Fitzgerald Jo Ann Flaum Beth B. Flavin Susan Florido **Emily Floros** Amy Foodman Roseanne Forslund Julie Fowler Isabella Frattaroli

Lindsey Frederic Deborah S. Fuller Emily Galligan Peggy Garbus Gen Re Asha Ghosh

Girl Scout Troop 51010

Ana Goizueta Goodwives Quilters Dianne and Will Green Matthew Greene and Family Julene Greenshields

Natalie Greenshields Rita Gresl Maggie Gurney Joan L. Guzzetti Margaret Haase Claudia Halsey

Kathleen Hanrahan-Liquori

Amv Harned Denise C. Harned

Anne Hamar

Maureen Hart Sandv Hart Elinor Hauff Allison H. Haupt Colin Haupt Nancy Haves Kim Healy and Family Mandy Heffernan Kris Reddington Herlyn and Family

Noni Higgins Sheila Higgins Anne D. Hoelzl Stacv Holmén Jody Holmes Houlihan Lawrence

I think I'm doing a good thing not only for the people at FCA but also to have my kids see that volunteering is a lifelong activity you should make time for.

> -Kristi Lieberman Westport

Noelle Hughes Laura Hussev Jennifer lannuzzi Julie and Thomas Isaacs Kristi Ng and Banji Iyun Michaela Jemison Kimberly R. Johnson Tamara Kalin Susan Kammler Jane Kandiew Nick Kantor Caroline Kaplove Keller Williams Prestige Properties Pamela Kelley

FCA WELCOMED MORE THAN 500 VOLUNTEERS LAST YEAR

Susan Kelloga Maggie Kelly Luisa Kelso Dee Kina Anne Klotz Knights of Columbus. St. Matthew Council 14360 Linda Koch Madelvn Konheim Rose Krivoshik Annie Kruger Melissa Kyle Ronda Lanzi Eva Larino Susan M. Larsen Madalene Laudani Jane Legaz Sean Lenahan Alex Li Maritza Lian The Lieberman Family Rachel Lieberman Lisa Lillie Gail Lilly Sandi Lincoln Oliver Lindenbaum Phyllis Lindland LuAnn Lindon Margaret Lippman Julie Liston Xenia Llamas Long Lots Elementary School Sydney Lovro

Wardy Mannix Rita M. Marber Nancy Marino Roseline Marseille Toniann Martello Cora Martin Ginny and Bob Martin Nea Martin Laura Martins Sarah Mason Susan Mathews Sudhanshu Mathur Davanara Matute Yanira Matute Ada Mayer Sarah McCall Marianne McCarthy Scott McCarthy Maria McFall Nancy McKelvy Nancy Meehan Sienna Meehan Michelle Messina Nevine Michaels Christian Miller Karen Miller Karis Miller Doris Minichini Minks to Sinks Zachary Mintz Hilary Mitchell Jane Mitchell Morgan Stanley - Purchase, NY Stephanie H. Moore Lisa Moselev

Raymond Moskow

Gabriela Mullen

Sandy Mumbach

Karen Murchison

Joselinne Muralles

Kathleen and Peter Murphy

J.P Mancini

New Canaan Country Day School Newcomers Club of New Canaan, Inc. News America Marketing Ann Newton Dana Nickel Gail Nielsen Northeast Community Church Norwalk Senior Center Daniel O'Connor Andrea A. O'Meara Gladvs O'Neill Delphine Overby Lauren Owens Ox Ridge Elementary School, Kids Care Club Wendy Packer Dawn Padovan Kavlee Paladino George Paniagua, Jr. Sadegi Parisa Marisa Parrottta Pepperidge Farm, Inc. Person to Person Dave Persaud Candy Perusi Andress Pettibone Betsv Pettit Frida Piazza Vidi Piersall Charlie Pieterse Sarah M. Pinkham Jovce Ploder Claire Plowright Helen Poliner Suzie Bowen Powers Anisa Prasad Sirina Prasad Brenda R. Prichard Linda Prinner Martha Propper

Wendy Nadel

Jennifer Napoleon



ANNE C. CARY VOLUNTEERISM AWARD

Diane Lowman

Sunshine Lucas

Alison Luciano

Kim Luppino

Dana Lupton Mark D. Lux

Cecilia Q. Maher

Make A Difference Day

Rosemarie Malcarnev

Richard Madigan and Family

FCA was proud to present Maria Wilcox with the Anne C. Cary Volunteerism Award. Maria's long-time dedication to the Agency has included her service on the Board of Directors where she has participated on nearly every committee. She has been Chair of the IMAGINE benefit and has offered her financial expertise and sound wisdom, encouraged her family to get involved as volunteers, and has been an extremely generous donor.

DONATION DRIVES

Over the course of the year, donation drives brought in more than 150 winter coats, 200 backpacks filled with school supplies, and 25,000 diapers for clients in our programs.

Terry Ragazzini Lisa Raggio Jill Ramirez Devon Rayment Allegra Raynor **Bob Riccio** Hannah Richards Sigrid Richards Lucia Rilling Riverbrook YMCA Judy Robinson Sherlene Rodriguez Tara Rooney Rotary Club of Norwalk Laura Rowlev Bridget Rudner Meghan Russo Zachary Rynar Martha Sanchez Carrie Sanders Lvnn Schneider Jordan Scott Dori Seamans Maurice K. Segall Service League of Boys (SLOBs) - New Canaan Service League of Boys (SLOBs) - Westport Shalva Clinic Natalia Sieira Millan Chrissy Silva Joanne Simeone Janet L. Sinnott Helen D. Skipper Martha Yepes Small, M.D. Havley Smith

Marian Smith

Sharon Smith

Jennifer Smokler

Betsv Smvth Tara Snow and Family Melissa Soccio Wendee Sommerville SONO Cares Eva Spangler Dorothy Sparling Kathleen Spellman-DeRossi Michael S. Stein Karen Scappaticci and Howard Steinberg Douglas Stern Wanda Stockfisch Stop & Shop Supermarket Victoria R. Sudano Peg Sullivan Sharon Sullivan Jose Sumiano Ella Sunshine Linda Swayze Syracuse Alumni Club of Westchester & Fairfield Andrew Taets Tauck Natasha Tchir Patty Terranova Alexis Terzian Ray Thiagarajan Betsv Thomas Thomson Reuters Patty Tomasetti Nancy Toothaker Aliya Townsend Trinity Church Troop 186 Darien Ward Kim D. Trov Mahika Tulsyan Kaitlyn Turlis Tutor Time - Norwalk

Jonie Vail

Mary Wagner Katarina Waida Donna Walker Margan Walsh Leena Wangneo Nancy Ward Trish Weber William O. Webster Weichert Realtors - Madison & Post Jennifer Weil Nancy Weiner Kelly Weldon Patricia A. Wernia Weston Women's League Shannon Whipple and Family The Wietfeldt Family Maria Wilcox and Family Katy Williams Lisa Williams Shervl Williams Gwenna Williamson Wilton High School Lacrosse Carolyn Wissinger Martha Witte Angela Wood Jane Wood Nicole Woodring Lvdia Wvclif Xerox Corporation Lu Xu Elfriede Yoder Richard Zaremski Barbara Zichichi

Nancy Valente

Robert Viguls

Konstantin Vavneris

The Vendia Family

Cassidy Villafranca Mary C. Voss

FactSet is
proud to support FCA by
donating and volunteering local
to our Norwalk headquarters, and
we look forward to continuing our
work together to inspire and prepare
young people and families for
future success.

-Lisa Gleason
Corporate Responsibility Manager

FactSet

Norwalk



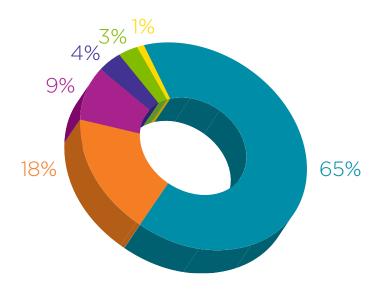
BRINGING FOOD TO THE COMMUNITY

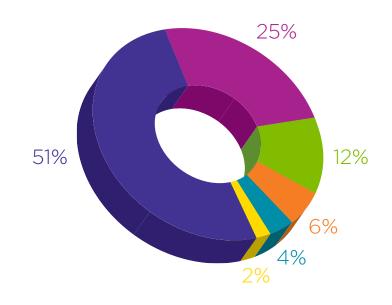
In March, FCA partnered with Filling In The Blanks and the Connecticut Food Bank to bring fresh, healthy food into our community. Each month the Mobile Food Pantry delivers produce, meat, dairy products, and pantry items to FCA's Ben Franklin Center location. Hundreds of people have already gained access to free, fresh food through this initiative.



Financial Report

2018-2019





OPERATING REVENUES

	\$18,284,275	
 Investment Activities 	+	221,504
 Contributions 		549,906
 Special Events 		689,720
 Private Grants 		1,644,030
 Program Services 		3,372,535
 Government Grants 		11,806,580

OPERATING EXPENSES

- Child Welfare
- Behavioral Health
- Home Care
- Development & Fundraising
- Adoption
- Management & General

Results are unaudited as of publication date. Complete financial statements audited by BlumShapiro & Company, P.C. are available upon request.









Staff

Executive Group

Robert F. Cashel
President & Chief
Executive Officer

Mary Ellen Hass

Executive Vice President
& Chief Operating Officer

Rocky Rossetti, III Vice President & Chief Financial Officer Andrea Vakos

Vice President & Chief

Development Officer

Averi Dudek
Director of Human
Resources



MEDIA GROUP

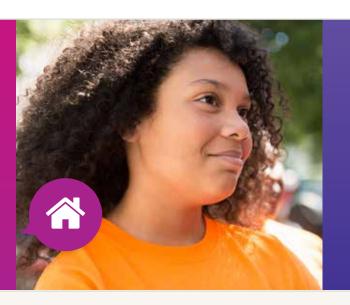
AND BEST WORK/LIFE FLEXIBILITY

Muriel Abbey-Mensah · Jessica Acosta · Ashlee Alexander · Isabel Alvarado-Valverde · Gina Amante · Samantha Amboise · Yvonne Ankle · Angela Armstrong · Andrea Arnold · Silvia Arnoso Traciann Audena · Labib Ayasi · Kelsey Barnes · Matthew Barrett · Shakira Belle · Ructhmy Bellefleur · Kedisha Bennett · Emilie Bensimon · Ruth Bestman · Charmante Boiteux · Maritza Bonilla Latina Brame · Jane Breen · Angela Christian Brooks · Joan Brown · Sharri Butler · Chrissy Cacace · Andrea Cameron · Marie Cantave · Marie Cantave · Vanessa Caphanac · Robert Cashel Jessica Casseus · Violetta Cedeño · Erlande Celadon · Yolette Celestin · Christopher Cenatiempo · John Chernesky · Michael Chung · Monange Cineas · Darlene Cirilli · Karen Clark · Maria Cloke Nvisha Clough-Vaughn · Carol Concannon · Carol Cruz · Luz Cruz · Karen Cuellar-Lopez · Vera Daniel-Scanterbury · Demetria Dash · Monica D'Auria · Betty Davis · Alessia DeGrazia · Kathleen Delia Frank Deluca · Natalie Domenech · Katie Donroe · Kaela Draughn · Elcie Cyprien Dubreuze · Averi Dudek · Maryse Duque · Diane Easton · Audrey Elliott · Barbara Evans · Melissa Evans · Todd Faus Doris Igiebor Ferraiolo · Daisy Velez Ferreira · Kashaine Ferryman · Nicole Finch · Angela Fiore · Beverly Florian · Maria Florian · Allison Footit · Anne Foster · Roselaine Fouron-JeanFrancois Emily Fox · Iluminada Franco · Adriana Fuchs · Isabel Gallego · Makenson Genice · Pamela Ginyard · Jennifer Giraldo · Maria Girdhari · John Gorcynski · Ximena Gordon · Shantee Grace Dorothy Grajales · Mahogany Green · Mitsy-Ann Green · Vera Greene · Irma Guerrier · Matthew Guida · Carlos Guzman · Lisa Habasinski · Megan Haque · Leona Hargrove · Mary Ellen Hass Shirley Hieu · Nancy Horowitz · Jeanmarie House · Donna Huot-Benz · Trinity Hurd · Isabel Huyhua · Christopher Jackino · Ann Marie Jackson · Colin Jackson · Natalie Jackson · Marie Jean Jacques Amy Jeffereis · Sirlei Jessup · Iyesha Johnson · Suzette Johnson · Brittany King · Ingrid Kurensky · Joseph Lavache · Stephanie Leblanc · Martine Legerme · Keith Lepp, MD · Mary Kate Locke Guerline Louis-Fin · Karen Lourd · Judith Marroquin · Angela Martello · Judith Martinez · Kalumma Santos Martinez · Ligia Masilamani · Sharon Massey · Arete Mbengue · Jennifer McBride Tiffany McCarthy · Jennifer McHugh · Aileen Medina · Marc Mercuriano · Karol Meza · Gina Michelle · Devon Miles · Milienne Millier · Tatum Miller · Danahe Mine · Gloria Morales Yadira Morales · Marissa Morgan · Sunanda Muralee, MD · Elizabeth Murdoch · Michelle Nelson · Lydwina Ngu · Patricia Nietsch · Jessica Nieves · Niana Nieves · Olawumi Olusekooni · Clement Omane George Onuegbu · Michelle Oguendo · Karen Ortega · Lizzette Ortiz · Brooke Pantaleo · Normaliza Paucar · Anna Paulk · Amanda Paurice · Lindsay Perry · Madge Philippe · Wisline Pierre · Larry Piselli Abena Pomaah · Pamela Porterfield · Erika Preyer · Pamela Ramdhanie · Cynthia Reckord · Lucy Milla Regalado · Lorraine Reid-James · Liliana Rodas · Peggy Rodgers · Abigail Rodriguez Valeria Rojas · Emily Romeo · Rocky Rossetti, III · Melissa Rotante · Ernesia Rowe · Edward Ruiz · Alejandra Salamea · Clarence Salmon · Ashley Salter · Aiesha Samuels · Jennifer Sanchez $Marggie\ Sanchez\cdot Valerie\ Sanon\cdot Fernando\ Santiago\cdot Patricia\ Santos\cdot Paul\ Schaffer\cdot Avette\ Sealey\cdot Janina\ Serrao\cdot Suprena\ Shuler\cdot Marie\ Simon\cdot Dolly\ Singleton\cdot Melissa\ Smith\cdot Sheila\ Sneed$ Nathalie Solius · Alexandra Sollazzo · Madison Sparago · Tyshawn Spinks · Odette Stephens · Melissa Straus · Sidnee Streater · Andrea Tafur · Aniana Tavarez · Marie Telo · Beatrice Thomas Jossett Tomlinson · Lillian Torres · Shari Troost · Mercia Ulysse · Andrea Vakos · Stephanie VanHatten · Johanna Vasquez · Erika Velasquez · Tanya Arocho Velez · Jessica Vivenzio Linette Hector Walker · Roxann Walker · Shanice Walker · Mary Paul Walker-Ference · Ulonda Warren · Elasia Waters · Darnell Watkins · Catherine Welfare · Jodian Wesley · Jasmin White Thandeka White · Prince Wilda · Jennifer Wilkins · Edith Williams · Megan Williams · Mia Wilson · Meg Woglom · Queenie Wong · Xanic Wood · Lu Xu · Elizabeth Yanes





individuals and families at risk of immediate homelessness met with FCA staff to access benefits and services



98%
of seniors
receiving in-home
services remained
in their home
instead of a hospital
or nursing home



100% of ASPIRE seniors have graduated high school and enrolled in college or career training