Front Cover:
Center for Youth Development
students visit Gillette Castle
State Park in East Haddam, CT.

Inside Front Cover:
A Jr. Project Friendship
mentoring match.
Dear Friends,

This past year was a period of extraordinary economic challenges. As with other organizations and individuals, FCA and its staff were not immune from the effects of this downturn. Early in the fiscal year, we responded by taking steps to both control and reduce expenses. We also increased our efforts to reach out to our traditional donor base while identifying new funding partners. Consequently, FCA saw an increase in annual giving and support from private and corporate foundations.

This past May, our Annual Benefit took place at the home of Simon and Julene Greenshields with the theme “Making a World of Difference.” As you can see, we have chosen to use this theme for this report as well. We are grateful for the leadership of Denise and Tom Walsh, Laura and Todd Bickmeyer, Ana and Peter Clark, and especially Julene and Simon Greenshields for making a real difference in the lives of the children and families we serve. Over 250 friends and supporters attended this magical evening, making it our largest event to date! We are also grateful once again to our auxiliaries, Children’s Aid of Darien and Minks to Sinks for their incredible level of support and, of course, to our talented and generous Board of Directors for their outstanding commitment and generosity.

Thanks to the combined efforts of our Board, donors, volunteers, and staff, we were able to complete the past fiscal year in a stable financial position. This enabled FCA to continue to be responsive and expand our programs and services to meet the growing needs of our clients. For example, our Intensive In-home Child and Adolescent Psychiatric Services (IICAPS) program grew significantly as did our Therapeutic and Medically Complex Foster Care program for children. Our After School Program for middle school children, provided in partnership with Norwalk Community College (NCC), completed its second successful year at the college. Operated by FCA staff, volunteers, and service learning students from NCC, this program has become a model partnership and we will add fifty percent more students this coming year. In our Family Strengthening programs, we continue to see a growing number of families who are struggling with a variety of issues including unemployment or under-employment, and who need our help. We have also had a steady increase in the number of requests for services for seniors and have expanded our HomeCare Plus, especially our Live-In services, to meet the needs of older adults.

As you read through this Annual Report, you will see what has been accomplished this past year. During these challenging times, it is critically important that there are strong, viable organizations that are able to effectively respond to those in greatest need. Through your involvement as donors and volunteers, you truly help “Make a World of Difference” in the lives of the more than 10,000 children, families, and older adults we serve.

Thank you for your participation and support.

Robert F. Cashel
President & CEO

William O. Murphy
Chairman, Board of Directors
The Center for Youth Development (CYD) believes that all youth have strengths that need to be built upon in order for them to successfully meet life’s challenges and opportunities. During the past year, CYD operated an After School Program, Girls’ Challenge, and two mentoring programs – Project Friendship and Jr. Project Friendship. Through its programs, over 120 youth, ages 6 to 14, in the Greater Norwalk area had the opportunity to acquire critical life skills essential to their success in high school and college, gain self-confidence, connect with caring adults, and build new friendships.

Outcomes:

- 78% of students enrolled in the After School Program showed improvement over the course of the year in completing homework.
- After one year in Girls’ Challenge, participants reported significantly higher levels of self-confidence and assertiveness.
- 100% of Little Friends in FCA’s mentoring programs reported high levels of satisfaction and emotional engagement with their Big Friend.

“Over the past 3 years, FCA’s After School Program has been outstanding. The support given to my child has really helped her stay focused in school. When extra help was needed, it was provided. Many thanks!”
— After School Program parent

Nicole Roberts, who was diagnosed with cancer at an early age, sees clearly the results of her experience with FCA’s Girls’ Challenge Program. In fact, she describes her four years with the program as a life changing experience. “My time in Girls’ Challenge was one of the most magnificent occurrences of my life,” she stated. “I’ve learned so much, experienced things I thought I never would, made tons of new friends, interacted with different people/situations, and enjoyed every moment of it. The Girls’ Challenge Program provided me with the ability to be myself and gain knowledge of the real world while still having fun.”

In addition to developing strong friendships and building her self-esteem, Nicole also grew into an effective, confident leader who now mentors younger girls. “This is my second, and last year as a mentor,” stated Nicole. “Although I’m sad to leave the program, I’m happy that another girl like me will get the same experience and that this program will benefit her in a positive way, building her to be a strong positive leader, like myself.”

Developing Leadership Skills Through Girls’ Challenge

Nicole Roberts, a Girls’ Challenge mentor.
Family Strengthening

The continuum of Family Strengthening programs addresses the specific prenatal, physical, and mental health needs of over 750 at-risk children and families in Norwalk. The programs work to strengthen a diverse population of families through intensive home visiting programs, group programs, parenting workshops, and outreach and referral services.

Outcomes:

- 255 families received services through the Nurturing Families Network and MOMS Project, and 100% of the families receiving home visiting services delivered healthy, full-term babies.
- 85% of families engaged in family support or intervention services learned to better identify and meet the needs of their children, which reduced the risk of child abuse or neglect.
- 90% of teen parents receiving services demonstrated effective parenting skills and avoided a second teen pregnancy.

“\textit{I loved how the staff treated me with respect and I felt really comfortable talking to them. I refer this program to whoever I can help because I know they will be satisfied like me. I want to thank you for helping make being a parent a little more comfortable. It really changed a lot. Thank you!}”

— Nurturing Connections participant

Finding Support When It Was Needed Most

Nadja was referred to Nurturing Families Network (NFN) following the birth of her daughter, Anna, who was born prematurely at 1lb. 8 oz. Because her lungs were not developing, Anna needed a tracheotomy to breathe and a tube was placed in her stomach for feeding. Weeks turned to months and Nadja often became discouraged as Anna spent her first year of life in Yale-New Haven Hospital.

Through this ordeal, a home visitor from FCA’s NFN was always there, securing transportation to the hospital, arranging for home health care when Anna returned home, referring Anna to Birth to Three services to help with her development, all the while teaching parenting skills to Nadja and her husband.

Today, Anna is learning to sit up, play, and interact with her parents and no longer needs the help of a tracheotomy to breathe. Nadja and her husband are very active in NFN, which helps them feel less isolated and offers the support they need to be good parents.

www.FamilyandChildrensAgency.org
Foster Care

This past year, FCA’s Foster Care program provided homes for more than 100 children. Children who were experiencing serious emotional and behavioral disorders were placed in stable and loving families through FCA’s Therapeutic Foster Care program, while children with complex medical needs found loving homes through FCA’s Medically Complex Foster Care program. On an ongoing basis, children are referred to FCA by the Connecticut Department of Children and Families.

Outcomes:

- 100% of children in Foster Care received services that enabled them to live in stable and supportive homes.
- 75% of children with emotional or behavioral disorders avoided repeat psychiatric hospitalization.
- 77% of the school age children in FCA’s Foster Care program have improved academically.

“FCA staff does an unbelievable job of making sure that the children are placed in homes where they are comfortable, safe, and able to achieve their highest potential. Keep up the excellent work.”
— Foster Care parent

Foster Family Helps Teen Reconnect and Move Forward

At age 10, Dalmarys moved into her first foster home. Over the course of the next several years, she found herself living in eight different homes. In her attempt to assimilate, Dalmarys found that she was losing her Puerto Rican heritage. “In all the homes I lived in, the families were different ethnicities. By the third, I felt like I was losing who I was,” recalled Dalmarys. “My voice was changing, and I started to listen to different music. When I lived with my mother, I spoke Spanish and listened to Spanish music.”

With her current foster family, Dalmarys found a supportive family that is helping her rediscover and embrace her cultural heritage. Last year, Dalmarys was chosen as one of 14 foster children in Connecticut to be honored with a “Quinceanera,” a traditional event for Latina girls to celebrate their transition to womanhood. This fall, Dalmarys enrolled in Seton Hall University. She said that the Gaines family gave her the hope and support she needed to become who she is today.
Adoption

For more than six decades, the Adoption program at FCA has partnered with, and prepared, prospective families as they go through the adoption process. As one of the largest private adoption agencies in Connecticut, the Adoption program manages both domestic and international adoption programs. Through its domestic program, it places infants, toddlers, and older children born in the United States through private and foster care adoptions. Additionally, FCA staff work with orphanages, baby homes, and foster care systems in China, Korea, and Taiwan to match children with loving families in the United States.

Outcomes:

- More than 700 children and families received services through FCA’s Adoption program.
- More than 70 children were placed in permanent adoptive homes.
- More than 600 families received pre or post-adoptive counseling and case management services.

Building a Family With the Help of FCA

Catherine and Tim Shannon had always talked about adoption and after hearing about FCA’s Korean Adoption program they knew they had found the right fit for them. Their journey to build a family through adoption began 10 years ago when they went to Korea to bring home their oldest son, Owen. During the visit, they were able to meet his foster mother. “What a gift it was to meet the people who cared for him,” Catherine said. Their family has grown since then as three more beautiful children from Korea were adopted into the Shannon family, seven-year-old Oliver, six-year-old Nora, and four-year-old Desmond. Each time the Shannons learned from their experiences and looked to FCA adoption staff to guide their way. “FCA has been wonderful. We have never felt like a number on a waiting list. We took the time to get to know the people in the adoption department and, likewise, they have really gotten to know us!”

“We were very happy with FCA’s long-standing and good relationship with SWS in South Korea. We were very glad that we had minimal surprises in our adoption process. Everything went smoothly. We’ve had him home for 16 months, and he is a wonderful addition to our family. We can’t imagine life without him. Thank you for doing an excellent job.”

— An Adoption program parent
Counselors Help Teen Address Her Fears

After having a long history of living in foster homes, shelters, and hospitals, Darleen* was referred to FCA’s Intensive In-home Child and Adolescent Psychiatric Services (IICAPS) program. Darleen was having episodes of screaming, crying, and exhibiting risky behaviors that would sometimes last for hours. After meeting with Darleen, IICAPS counselors found that one of her greatest barriers to treatment was that she could not talk about her feelings, and that her biggest fear was being taken or sent away again.

Work with Darleen was slow but deliberate. IICAPS clinicians helped Darleen to be more comfortable saying what she felt and asking for what she needed. They also helped her mother understand that she needed to respond in a more reassuring way. Eventually, Darleen realized that communicating her wants and needs was very important, and her mother learned that by investing time and attention to Darleen helped to minimize and eventually decrease the episodes.

*Name has been changed.

Outcomes:

- 85% of women who completed Project REWARD, a substance abuse treatment program, are substance free.
- 95% of children participating in IICAPS did not require psychiatric hospitalization.
- 75% of counseling clients showed meaningful improvement in their overall functionality.

“Every day I wonder what I would do without the support and understanding I get on a weekly basis from my IICAPS team. The kind words, the sweet soft voice on a rough day, the calm spirit they bring in with them through the door, followed by unforced advice even when I don’t know how to put it all together. The helping hand when life seems like it’s unbearable and out of control. The IICAPS team has given me my self back, little by little and, most importantly, my daughter back, because I thought I had lost her forever. The team has also given my daughter something to believe in, and it’s me.”

— IICAPS participant
Homeless Services

Homeless Services provides a continuum of programs designed for individuals at risk of becoming homeless and individuals experiencing homelessness. FCA’s Homeless Services programs consist of Empowering People for Success, Community Connections Drop-In Center, Vocational Counseling, and Supportive Housing programs which together serve over 900 adults per year. Through experience, FCA has found that the way to help clients so they don’t cycle back into homelessness is by increasing client self-sufficiency, through case management, vocational counseling, and permanent housing.

Outcome:

- 90% of Supportive Housing clients remained in safe, affordable housing.
- 70% of unemployed clients receiving Vocational Counseling secured employment.
- Clients receiving Vocational Counseling had a job retention rate of three times the national average.

“…The staff here gives the feeling they really care about us and try their best to help us. I want to continue coming to the program to pursue my goals and gain access and services to support me in finding a job and a place to live.”
— a Community Connections and Vocational client

Gaining Self-Sufficiency Through Vocational Counseling

At age 21, Jean* was diagnosed with a severe anxiety disorder and has been taking prescription medications for the last 22 years to keep her anxiety at a manageable level. Despite her daily struggles, Jean works 20 hours a week as a bagger at a local grocery store.

Although Jean is employed, her minimum wage salary falls short of what is needed to rent an apartment in Fairfield County. Consequently, she has been living in the Norwalk shelter for the past four years and has been saving money for a security deposit. Frequently, Jean reports that other residents steal her belongings and that she is forced to buy new items which, over time, diminishes her ability to increase her savings.

Jean considered moving to another, less expensive community where she could afford a place to live, however, her job at the grocery store is secure and moving to a new location brings anxiety and risk.

By working with an FCA vocational counselor, Jean learned the value of arriving to work on a consistent basis. As a result, Jean’s employer increased her weekly hours and Jean has finally been able to reach her goal of saving enough money for her security deposit. This month, she will be moving into FCA’s Supportive Housing program where she will continue working with her vocational counselor to maintain her employment and to establish her new home. *Name has been changed.
Services for Seniors

As one of only five licensed Home Health Aide Agencies in the State of Connecticut, FCA provides a variety of services for seniors that are supervised by skilled registered nurses. Under FCA’s umbrella of Services for Seniors, over 4,800 seniors received services last year. FCA provides seniors and their caregivers with homemaking, companion, and transportation services, Lifeline emergency response systems, chore and home repair/modification services, safety prevention services, hourly home health aides, and live-in care with the goal of helping seniors remain independent and in their homes for as long as possible.

Outcomes:

- 100% of seniors utilizing Live-In services avoided premature institutionalization.
- FCA’s Safety Prevention services reduced the risk of seniors needing emergency care by 75%.
- Over 3,700 seniors in Fairfield County rely on a dependable emergency response service which is available to them 24/7.

For over 60 years, Miss B. and her sole surviving brother, Mr. B., shared a home together in Bridgeport. At age 96, Miss B. is still mentally alert and active despite some mobility and strength issues. As a result of the love and support of her brother, Miss B. has been able to remain living at home even with her physical challenges.

Earlier this year, Mr. B. became ill and passed away leaving Miss B. alone. While Mr. B. was in the hospital, FCA provided Miss B. with a live-in home health aide. They formed an immediate bond. While her brother was still in the hospital, the caregiver drove Miss B. to visit him. She was also there 24/7 to assure Miss B. remained safe and independent at home.

It has now been nine months since Mr. B. first went into the hospital, and Miss B. and her home health aide are still going strong.

“This is a very much needed service for seniors. I am happy with FCA and will be using them in the future. In this day and age, a service like FCA is almost a mandate. You provide a wonderful service. Thank you!”
— HomeCare Plus participant
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"What initially drew Jay and I to FCA was finding out that 89 cents of your donated dollars get to families in need. Since joining the Board, I've been so impressed with not only the leadership skills but the passion of all the department heads."
— Mark Lux

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IMAGINE 2009 Annual Benefit guests, left to right, Bob and Ginny Martin, Dianne and Will Green, and Donna and Robert Walker.
“We are proud to support FCA as both donors and volunteers. FCA’s breadth of services, level of expertise, and commitment to those in need is instrumental in helping children and families achieve greater self-sufficiency. In supporting FCA, we know that our contributions are directly benefitting struggling families.”
— Sheryl and Tim Williams

Wilton Mother’s Day Tea committee members, left to right, Beverly Hermann, Sheryl Williams, Mary Beth Mahon, and Maria Wilcox with Rob Cashel, President & CEO, Family & Children’s Agency.

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“The Edward S. Moore Family Foundation supports FCA in appreciation for the strategies it has in place to form positive relationships with families and children. Where there is a need, FCA moves quickly and seizes the opportunity to use its capacities to serve others.”
— Marion M. Gilbert, Edward S. Moore Family Foundation
"Few things are more rewarding or satisfying than giving our children a chance at a better life. FCA’s After School Program provides a safe environment for students to do homework, receive academic assistance and enrichment activities while experiencing encouragement from a very caring staff. I support FCA’s After School Program because of the successes and positive growth seen in the participating students."
— Cindi Serenbetz, The Serenbetz Family Foundation
“We support FCA because it provides a safety net for our neighbors. FCA’s caring and professional staff and volunteers help people in need, from young mothers to seniors, find solutions to their problems. In an important way, FCA helps to strengthen our community by heightening issue awareness, galvanizing local support, and improving lives.”
— Julene and Simon Greenshields

Rob Cashel, President & CEO, Family & Children’s Agency, with Leslie Gambee, 2009 Tennis Classic Chair, at the 2009 Annual Golf and Tennis Classic.

Individual names reflect cumulative cash contributions of $100 or more and Gifts In-Kind between July 1, 2008 and June 30, 2009. We apologize if your name has been inadvertently omitted or misspelled in this report. Please contact the Development Office to make any corrections.

* Contributor to the Robert M. Meek Memorial Fund
Note: The following list includes individuals, groups, and corporate volunteers who work directly with clients, as well as Board Members, Advisory Board Members, committee members, and FCA’s auxiliary members.

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Patrick Beilne
Caroline Belger
Donna Belger
Joan Bepler
Joan Bergen
Pasqualina Berkowitz
Gail Berritt
Laura and Todd Bickmeyer
Courtney Bieger
Patricia Bilotto
Lee Bishop
Kathy Blackman
Adam Blank
Nancy Block
Maureen Bloom
Sarah Blosser
Carol Bohely
Manon Bone
Catherine Bonnette
Yolanda Bonomo
Marsha Borden
Maya Boreen
Andrea Borjas
Cindy Bournhuetter
Carolyn Bosies
Susan Bottini
Barbara Boyd
Joann Brant
Tina Brault
Julie Breene
John Brett
Mary Pat and Robert Brody
Tammy and Mark Brown
Connie Brown
Jean Brown
Pam Brown
Dee Browne
Lois Bruce
Carolyn Bruno
Cheryl Bryant
Janet Buciero
Diane Buck
Nancy Budd
Carol Bulard
JoAnn Bullinger
Marty Burford
Peggy Burgess
Amy Burke
Beth Burns
Joseph Buthorn, Jr.

Minks to Sinks volunteers Kimberly Johnson, along with her daughter, Katherine, and son, Trevor.

2009 FCA Volunteer Award Recipients

Family Strengthening Volunteer Award
The 2009 Family Strengthening Volunteer Award was presented to Minks to Sinks. Minks to Sinks Vice-President, Michelle Doggett, left, with President, Trish Weber, at the Fall 2009 tag sale. The Family Strengthening Award recognizes individuals or organizations whose outstanding contributions have dramatically impacted FCA’s ability to strengthen and stabilize families.

Anne C. Cary Volunteerism Award
The 2009 Anne C. Cary Volunteerism Award was presented to Mary-Pat Cottrell for her many years of selfless service to FCA. The Anne C. Cary Volunteerism Award is presented to an individual who has demonstrated the highest level of volunteerism on behalf of FCA.
"Our volunteers really enjoy supporting the MOMS Project celebration picnic each summer. It's a great opportunity to help these families celebrate their accomplishments, and we are appreciative of FCA for giving us the opportunity to get involved."
— Laura Jachino, Manager, Corporate Responsibility, Thomson Reuters
The After School Program is more than tutoring; it is being a consistent, caring, mentor in these kids' lives. I am also supporting the very hardworking After School Program staff who are clearly dedicated to their mission of giving the children in the program a better chance to be the best they can in school and in their lives.
— Martha Ercole, 3rd year ASP Volunteer

Jr. Project Friendship mentors and their mentees at a summer picnic.
"I love volunteering at FCA! It gives me everything in return with very little expenditure. It’s amazing to think what a difference a few hours makes. Through my volunteer work, I’ve been able to interact with clients, which is what I love to do. I’ve seen so many parents who are working hard to better their lives, and the lives of their children.”
– Lisa Moseley, Children’s Aid, Inc. of Darien and Family Strengthening Volunteer
FCA Staff

Left to right, Stefanie Borglum, FCA IICAPS clinician, with Nancy Harris, who delivered school supplies and backpacks, collected by her son, Connor Harris, a member of the Service League of Boys (SLOBs), of New Canaan.

Idania Abreu-Velazquez
Jillian Adelsberg
Nancy Afaglo
Jill Agonis
Abena Agyemang
Kathleen Alicant
Kwadwo Ameyaw
Lourené Antley
Ashlee Ard
Rita Asantewaa
Faustina Asare
Claire Ashcroft
Elizabeth Atkin
Monica Auria
Sara Ayayee
Sharlene Babidge
Samuel Baffour
Joshua Baker
Jennifer Donalds Barahona
Constance Barber
Genie Barlan
Nicole Beckham
Polly Benn
Olga Bermudez
Alexandra Besson
Marzita Bonilla
Sheila Bowles
Anne Briggs
Angela Christian Brooks
Thaddeus Brown
Benedict Buah
Florence Burke
Vickie Caroza
Elisabeth Carpenter
Rosemary Carroll
Robert Cashel
Janina Castiglia
Joann Catino
Darlene Cirilli
Lee Clark
Claribel Cordero
Jane Coughlin
Judith Coutant
Irene Cronkright
Yubany Cruz
Tracy David
Betty Davis
Shirley Davis
Marlene DeBellis
Francille Debbone
Jacqueline Desravines
Audrey Donaldson
Marjory Dorival
Suzanne Doyle
Teresa Dozier
Alyssa Dudzik
Sharon Dulo
Kevette Dunkley
Randi Ederle
Melissa Elam
Veronica Estony
Barbara Evans
Lois Fahey
Amy Feder
Bonnie Fierstein
Beverly Florian
Shanique Fludd
Yvonne Foster
Marvett Freeburne
Samuel Gachelin
Tim Gagne
Pamela Ginyard
Christine Girardin-Fuller
Jan Glone
Celestine Golden
Ximena Gordon
Dorothy Grajales
Lisa Habasinski
Linda Hall
Tiffany Hall
Mary Hamilton
Megan Haque
Mary Ellen Hass
Mayx Holmes
Cybil Hopkins
Nancy Horowitz
Lynn Hudler
Donna Huot-Ben
Melissa Iacobacci
Masako Iwai
Christopher Jachino
Dina Jackson
Catherine Jamison
Magalie Jean
Yanick Jean
Evelyn Jean-Baptiste
Amy Jeffereis
Sirlei Jessup
Soria Jimenez
Dorretta Johnson
Venisa Johnson
Darnelly Joseph
Marie-Carmel Joseph
Andrea Kingwood
Gaye Kinlock
Kossiwa Klute-Julius
Aimee Kone
Kristine Kumpf
Ingrid Kurensky
Danielle Langston
Nancy Legow
Keith Lepp, M.D.
Marlyn Lewis
William Lilling
Sallie Lloyd
Meghan Lonergan
Barbara Lysoyey
Hasana Majeed
Patricia Marsden-Kish
Ligia Masilamani
Tiffany Maslilamami
James McCloud
Priscilla McCloud
Betty McElveen
Chelsea McGee
Korrie-Anne McRae
Michelle McRae
Noemi Mejia
Fayon Miller
Lea Minto
Judette Molin
Erika Montooya
Rodney Moore, Jr.
Gloria Morales
Jennifer Moriarty
Theodora Morris
Philomena Mortimer
Marilyn Moses
Destiny Mosher
Elizabeth Murdoch
Shenetha Myers
Alecia Nesbitt
Kwame Nkrumah
Nevaughn Norris
Sera Lee O’Brien
Carlynn Olsen
Madeline Ortiz-Slonski
Colleen Owens
Tameka Palmer
Sharon Patterson
Daisy Pavon
Tavares Perkins
Janeen Perry
Deloris Peterson
Marjorie Peterson
Ann Marie Pierce
Larry Piselli
Ollie Powell
Margaret Claire Pyne
Truly Rafalko
Pamela Ramhanie
Ragmatie Ramlogan
Karina Reining
Maura McCarthy Rhodes
Alan Rich
Sonya Rich
Sheridan Richards
Joann Richardson
Lisa Roberts
Monica Rosado
Susan Rosco
Eudora Rose
Rocco Rossetti, III
Emesia Rowe
Carl Russell
Fannie Russell
Lucie Salas
Gloria Samuel
Mary Kate Schneider
Charisse Sellars
Frank Selormey
Anthony Shulick
Yolanda Sierra
Dolly Singleton
Robert Smith
Dhani Chinalai Spinola
Reed Stebbins, Jr.
Karen Stein
Patricia Storch
Deborah Tadduni
Caroline Tanski
Marie Telo
Patricia Thomas
Melinda Thompson
Elsa Tirado
Judith Toussaint
Kenya Townsend
Mercia Ulysse
Ana Urrego
Shahin Vahora
Vincent Van OSS
Stephanie VanHatten
Gladys Waithira
Maren Walsh
Debra Ross Williams
Edith Williams
Eugene Williams
Jerold Williams
Lewis Wilson
Ama Wirekoah
Patty Works
Jennifer Yang-Kwait
Maria Yanqui
Daisy Yeboah
Yunfeng Zhang
Daniella Zlatereva, M.D.

To Our Staff

Thank you!

Without your hard work, talent, and dedication, FCA would not be able to offer the quality of service it currently provides.

Singularly we can change a life, together, we can make a World of Difference.

— Rob Cashel, President & CEO
2008-2009 Operating Revenues

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<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Program Services</td>
<td>$3,740,757</td>
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<tr>
<td>Government Grants</td>
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<td>Private Grants</td>
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<td>Contributions</td>
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<td>Special Events</td>
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*Results are unaudited as of publication date. Complete financial statements audited by Blum Shapiro & Company, P.C. are available upon request.

Did You Know?
89 cents of every dollar donated to FCA goes directly to its programs.
Meant to Be Sisters
God made you then he made me and said meant to be.

He said that he wanted us to take a look at each other and make a change.

And he said that our broken hearts would be healed in time.

And he said he had a purpose, and he knew what he was doing when He made us as sisters.

— Written by a 15-year-old girl in FCA’s Therapeutic Foster Care program, Bridgeport, CT
Greenwich Academy Lower School Community Service Group delivering fall baskets to FCA's Supportive Housing clients.